

### Meeting of the Health, Safety and Security Committee

Meeting Date: Thursday 24 March 2022

Time: 2.00 pm

Venue: LLDC, Meeting Rooms 2-3, Level 10, 1 Stratford Place, Montfichet Road, London E20 1EJ or Microsoft Teams

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Members of the Health, Safety and Security Committee are hereby notified and requested to attend the meeting of the Board at 2.00 pm on Thursday 24 March 2022 to transact the business set out below.

This meeting will be open to the public, except for where exempt information is being discussed as noted on the agenda. A guide for the press and public on attending and reporting meetings of local government bodies, including the use of film, photography, social media and other means is available at

[www.london.gov.uk/sites/default/files/openness-in-meetings.pdf](http://www.london.gov.uk/sites/default/files/openness-in-meetings.pdf)

The meeting will comply with applicable Government guidance and Regulations in relation to Covid-19. It is suggested that any member of the press or public wishing to attend the meeting in-person contacts the clerk in advance – contact information and details of how to follow the proceedings online will be available on the website here:

[Browse meetings - Health, Safety and Security Committee | Queen Elizabeth Olympic Park \(london.gov.uk\)](http://london.gov.uk)

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#### Board Members:

Simon Blanchflower CBE (Chair)

Phil Mead

Helene Raynsford

#### **1 Apologies for Absence**

#### **2 Declarations of Interest**

Members are reminded that any interests in a matter under discussion must be declared at the start of the meeting, or at the commencement of the item of business.

**3 Minutes of the previous meeting held on 13 December 2021** (Pages 1 - 20)

The Committee is asked to agree the minutes of the meeting held on 13 December 2021.

**4 Matters Arising and Action List** (Pages 21 - 22)

The Committee is asked to note the actions arising from previous meetings.

**5 Executive Director of Park Operations and Venues' Update** (Pages 23 - 32)

The Committee is asked to note the Executive Director's report.

**6 Safety of Women and Girls' Update** (Pages 33 - 40)

The Committee is asked to note the Women's Safety on the Park report.

**7 London Stadium Update** (Pages 41 - 44)

The Committee is asked to note the London Stadium Update report.

**8 Construction Related Health and Safety Update** (Pages 45 - 46)

The Committee is asked to note the update on construction related health and safety issues.

**9 LLDC Park and Venue Safeguarding Update October - December 2021**  
(Pages 47 - 50)

The Committee is asked to note the report.

**10 Health, Safety and Security Update** (Pages 51 - 54)

The Committee is asked to note the update report on health, safety and security risks.

**11 Any other business the Chair considers urgent**

The Chair will state the reason for urgency of any item taken.

**12 Date of Next Meeting**

The next meeting of the Committee is due to be held on 29 June 2022 at 2pm.

**13 Exclusion of the Press and Public**

*The Committee is recommended to agree to exclude the public and press from the meeting, in accordance with paragraphs 3&7 of Schedule 12A of the Local Government Act 1972 (as amended), in that the following items of business contain information relating to the financial or business affairs of an individual, organisation or the London Legacy Development Corporation (LLDC).*

**14 Minutes of the previous meeting held on 31 December 2021 containing exempt information** (Pages 55 - 58)

The Committee is asked to agree the minutes of the meeting held on 31 December 2021 that contain exempt information.

**15 Matters Arising and Actions List that contain exempt information**  
(Pages 59 - 60)

The Committee is asked to note the matters arising from the previous meeting,

**16 Executive Director of Park Operations and Venues' Update - Exempt information relating to the Item on Part 1** (Pages 61 - 134)

The Committee is asked to note the Executive Director's Report containing exempt information.

**17 Construction Related Health and Safety Update - Exempt information relating to the Item on Part 1** (Pages 135 - 138)

The Committee is asked to note the update containing exempt information.

**18 Health, Safety and Security Risk Update - Exempt information relating to the Item on Part 1** (Pages 139 - 150)

The Committee is asked to note the appendixes containing exempt information.

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## DRAFT MINUTES

### Minutes of the Meeting of the London Legacy Development Corporation Health, Safety and Security Committee Advisory Panel

**Date:** Monday 13 December 2021

**Time:** 2.00 pm

**Venue:** Via Microsoft Teams

**Present:** Simon Blanchflower CBE (Chair)

**In Attendance:** Momna Arif, LLDC Secretariat  
Mark Camley, Executive Director of Park Operations and Venues  
Colin Naish, Executive Director of Construction  
Peter Tudor, Director of Park Operations and Venues  
Tony Tolley, Head of Safety and Security  
Bode Akanbi, Health and Safety Manager, London Stadium

Kaitlene Koranteng, LLDC Youth Board Chair  
Nina Memhi, Community and Sports Outreach Manager (for Item 7)  
Kerri Blyberg, Public Affairs Officer, (for item 7)  
Naz Begum, Senior Project Officer (for Item 7)  
Marina Milosev, Senior Planning Policy Officer (for Item 7)  
Nena Truman, Workplace Experience Manager  
Sue Riley, GLA Secretariat  
Tony Westbrook, Head of Development  
Peter Swordy, Director of Health, Safety and Compliance, London Stadium  
Lee Stranders, Risk Manager (Item 20)

#### **1 Apologies for Absence and Chair's Announcements**

- 1.1 An apology for absence had been received on behalf of the new member of the Committee, Phil Mead. He had submitted his comments to the Chair in advance of the meeting which would be reflected by the Chair during the meeting.
- 1.2 The proceedings for this meeting were being held under the LLDC's Covid-19 Remote Decision-making Scheme, as set out on the agenda front sheet and on the LLDC website.

## **2 Declarations of Interest**

- 2.1 Pam Alexander was attending the Committee meeting as a guest attendee for the item on Women and Girls' Safety on the Park. There were no other additional declarations of interest.

## **3 Minutes of the previous meeting held on 20 September 2021**

- 3.1 The Chair approved the minutes of the meeting held on 20 September 2021.

## **4 Matters Arising and Action List**

- 4.1 The Chair noted the actions arising from the previous meeting.

## **5 Executive Director and Park Operations and Venues Update**

- 5.1 The Executive Director of Park Operations and Venues introduced the update on areas relating to the remit of the Committee.

- 5.2 Officers were reviewing the latest Government advice in relation to the Omicron variant and the implications for the Stadium and other venue events. Staff would be encouraged to work from home, where possible.

- 5.3 Phil Mead provided a comment in relation to accident statistics being presented in absolute terms and if it would be possible to see trend analysis on a regular basis, over recent years, to look for continuous improvement. The Chair agreed and noted that trends would be reported regularly to the Committee.

### **[Action: Executive Director of Park Operations and Venues]**

- 5.4 Another comment raised by Phil Mead prior to the meeting related to the microwave incident on 27 October 2022 and if PAT testing in the Stadium was up to date. It was confirmed that all electrical fire safety testing (PAT) was up to date.

- 5.5 The Chair noted the incident relating to the member of the public whose foot was trapped under the shutter in the retail space at the Stadium. The Health and Safety manager for the London Stadium clarified that it took 30 seconds for the shutter to descend and a 'shout back protocol' was in place to alert staff and members of the public to steer clear. In this particular case the member of the public did not step back and left their foot forward.

- 5.6 The Chair noted Phil Mead's comments and noted the report.

## **6 East Bank Site Visit**

- 6.1 The Director of Park Operations and Venues provided a verbal update on the recent visit to the East Bank site, which had also been reported to the LLDC Board.
- 6.2 The Chair had noted during the visit that it was a very busy site but was being well managed with clear segregation. Suggestions regarding a grid system for sectional handovers and transition arrangements had been passed on to Mace.
- 6.3 A further visit would be arranged in six months.

**[Action: Executive Director of Park Operations and Venues]**

- 6.4 **The Chair noted the verbal update and noted there were no comments from Phil Mead**

## **7 Safety of Women and Girls' Update**

- 7.1 The Executive Director of Park Operations and Venues presented the update on the work of the Safety of Women and Girls Project Board. LLDC officers on the Safety of Women and Girls Project Board, the Chair of the LLDC Youth Board and Pam Alexander was also present for this item.
- 7.2 The Chair advised that there was no Part 2 report for this item.
- 7.3 The Senior Planning Policy Officer gave a brief presentation of work to date (attached at Appendix 1).
- 7.4 Work with neighbouring boroughs was essential to any strategy and the Chair and guest Board Member volunteered to escalate as appropriate.
- 7.5 A meeting with the Mayor's Night Czar had been held on 2 December 2021, who had requested that all Park venues sign up to the Night Charter, which included a Safety Champion and a commitment to staff training. It was noted that most venues were already signed up to the Charter with the exception of Lea Valley and Here East.
- 7.6 Officers were looking at how the design of public spaces could incorporate safety features, particularly in relation to Pudding Mill Lane.
- 7.7 Pam Alexander expressed her thanks to officers for their hard work, commitment and creativity in responding to the challenge of improving women's safety in the Park. The report to the Committee had gone above and beyond the initial consultation. She also welcomed the quick publication of safety guidance and the integrated, cross team working.
- 7.8 The need to identify resources to take the action plan forward was highlighted. A request for funding would be submitted to the Change Board.

7.9 Guidance on advertising in the Park was being reviewed, to ensure that it was appropriate and not demeaning to women and girls.

7.10 Kaitlene Koranteng welcomed the report. Many of the issues had been discussed previously at the Legacy Youth Board particularly in relation to safety issues around Park boundaries and lighting. It was suggested that consultation with female boat users and residents should take place.

7.11 The Chair agreed, if required, to facilitate a discussion safety issues with the Canals and Rivers Trust, in co-ordination with Pam Alexander.

**[Action: Executive Director Park Operations and Venues]**

7.12 It was also important to continue to engage with MACE and the construction industry on attitudes to women and girls. There was a meeting planned with their Board Sponsor and Women at Mace lead.

7.13 Evidence based data, provided by Commonplace, would be available as a future resource for other organisations.

7.14 Naz Begum, Senior Project Officer, would be taking the lead in directing the project and taking it forward.

7.15 It was agreed that an update would be provided to the Board as part of the Committee summary and an Action Plan submitted to the next meeting of the Committee.

**[Action: Senior Project Officer]**

**7.16 The Chair noted the report.**

## **8 London Stadium Update**

8.1 The Director of Health Safety and Compliance and LS185 Health and Safety Manager presented the update on health, safety and security matters related to the London Stadium.

8.2 The complexities and challenges of implementing Covid-19 requirements for match games were outlined. Digital ticketing, after initial teething problems, was now proving effective.

8.3 Staffing challenges in terms of stewards continued, with a large number having left the market.

8.4 Phil Mead provided comments on the report in relation to the change in government Covid-19 related rules and if officers were updating operational plans and advance customer communications and if there were any practicalities and challenges for the stadium and the likely cost implication. Officers noted that government policy changes rapidly and the Stadium has been responsive to all eventualities. In response to the latest change in guidance, all staff are being requested to confirm their vaccination status and to wear masks at all times. Spectators would now be required to show proof for double vaccination and a lateral flow result.



8.5 The Chair thanked staff for their professionalism in responding to the constantly changing demands and requirements.

**8.6 The Chair noted Phil Mead's comments and noted the report**

**9 Construction Related Health and Safety Update**

9.1 The Head of Security and Safety LLDC Park Operations and Venues Introduced the update on the LLDC's Health and Safety wellbeing activity related to construction activity across the Park.

**9.2 The Chair noted the report.**

**10 LLDC Park Venue and Safeguarding Report July - September 2021**

10.1 The Director of Visitor Services introduced the update on safeguarding from July to September 2021, as reported by venues in the park.

10.2 Officers confirmed that they had been in contact with the Samaritans and would chase up. Staff training by Assist would be provided in the new year, subject to Covid guidelines.

**10.3 The Chair noted the report.**

**11 Health, Safety and Security Risk Update**

11.1 The Executive Director of Park Operations and Venues introduced the update on major health, safety and security risks identified by LLDC.

**11.2 The Chair noted the report.**

**12 Any other business the Chair Considers Urgent**

12.1 There was no urgent business.

12.2 The Chair advised that Phil Mead had requested a future discussion on safety culture, which he would discuss in more detail off line. **[Action: Chair]**

**13 Date of Next Meeting**

13.1 The Chair noted that the next meeting was due to be held on 24 March 2022 at 2pm and not 22 March 2022, as published on the agenda.

**14 Exclusion of the Press and Public**

- 14.1 It was agreed that the public and press be excluded from the meeting, in accordance with Part 1, paragraph 3 of Schedule 12A to the Local Government Act 1972 (as amended), in order to consider the exempt papers. Each of these papers contained information relating to the financial or business affairs of a person or authority.**

**15 Minutes of the previous meeting held on 20 September 2021 containing exempt information**

- 15.1 It was agreed that the minutes of the meeting of the Committee held on 20 September 2021, containing exempt information, be signed by the Chair as a correct record.**

**16 Matters Arising and Actions List that contain exempt information**

- 16.1 The Chair noted the Actions List.**

**17 Executive Director's Report - Exempt information relating to the Item on Part 1**

- 17.1 The Executive Director of Park Operations and Venues presented further exempt information relating to the update on health, safety and security activity related to the remit of the Committee.**

**17.2 The Chair noted the report and appendices.**

**18 LLDC Park Venue and Safeguarding Report July - September 2021 - Exempt information relating to the Item on Part 1**

- 18.1 The Director of Visitor Service presented the update on safeguarding matters containing exempt information.**

**18.2 The Chair noted the report.**

**19 Construction Related Health and Safety Update - Exempt information relating to the Item on Part 1**

- 19.1 The Head of Safety and Security introduced the report on construction related health and safety update, containing exempt information.**

**19.2 The Chair noted the report.**

**20 Health, Safety and Security Risk Update - Exempt information relating to the Item on Part 1**

20.1 The Executive Director of Park Operations and Venues presented the update on health, safety and security risks, containing exempt information.

**20.2 The Chair noted the report.**

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Chair

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Date

**Contact Officer:** Momna Arif, LLDC, Level 10, 1 Stratford Place, Montfichet Road,  
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MomnaArif@londonlegacy.co.uk

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# SAFETY OF WOMEN AND GIRLS

## LLDC Safer Space Consultation

Health, Safety and Security Committee  
14/03/2022



# CONTENT

Introduction

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Consultation

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Engagement

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Challenges

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Next steps





# INTRODUCTION

- Consultation part of a wider working group to improve safety and perception of safety for women and girls in and around QEOP
- Generally low levels of crime in the Park but it should be recognised that the perception of safety is not the same for everyone
- Consultation to better understand areas where people who live, work and/or visit LLDC might feel unsafe and what are the key contributing factors
- Consultation undertaken alongside
  - production of a Personal Safety Guidance leaflet for Park visitors; and
  - wider stakeholder group meetings with the Boroughs and Landowners in and around the Park.



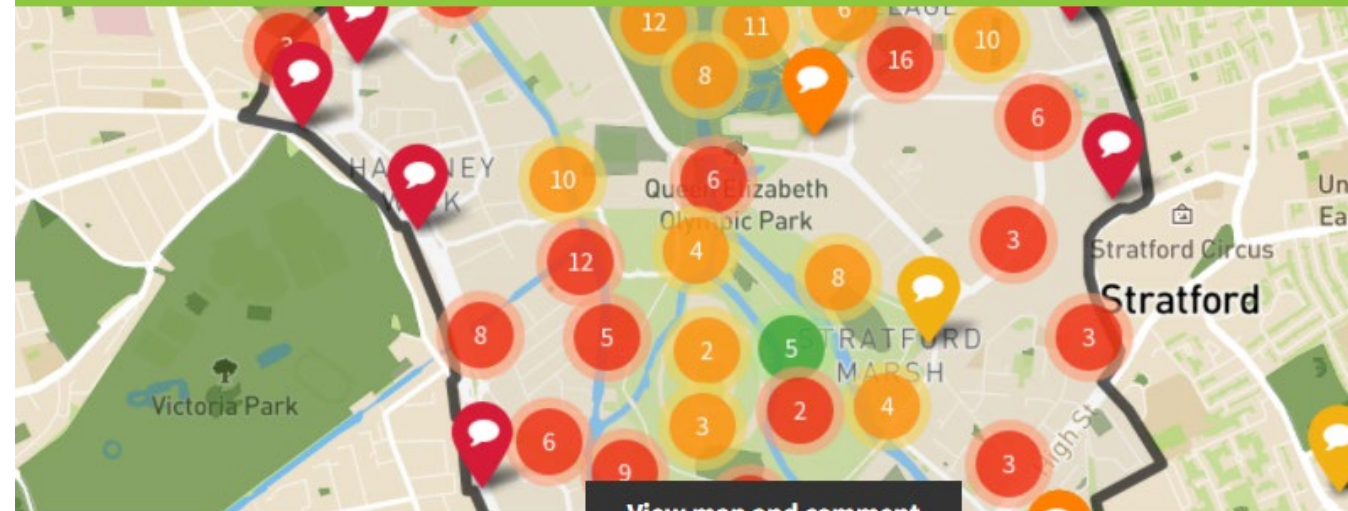
# CONSULTATION

- Online consultation launched 27<sup>th</sup> September through Commonplace and it is closing on Monday 13 December at 5pm
- Heatmap format allows respondents to pinpoint any specific areas where they do not feel safe
- Feedback received will allow LLDC, in its capacity as a planning authority, landowner and regeneration body, to prioritise any reactive improvements that can be made to the current estate while also ensuring that the future planning, design, and development of new LLDC neighbourhoods explicitly considers women and girls' safety.

## How safe do you feel in and around Queen Elizabeth Olympic Park?

Help us take the right steps to improve the safety of women and girls in the Queen Elizabeth Olympic Park/Legacy Corporation area by adding your comments to our interactive map. Tell us where you feel safe or unsafe, and how we can make public spaces safer for everyone.

Please note that this website is not monitored daily and is not for the purpose of reporting crime. To report a crime please contact the Police on 999 (emergency) or 101 (non-emergency).

[View map and comment](#)[About the Safety Map](#)[View map and comment](#)

### Get your neighbours involved

The more people involved, the better the needs of the whole community will be reflected.

Share the project with people you know locally.

[Share on WhatsApp](#)[Share on Facebook](#)[Share on Twitter](#)[Share via email](#)

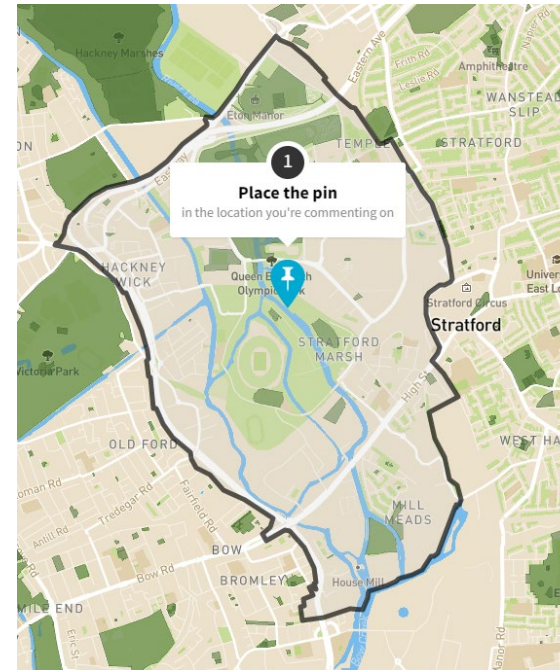


# CONSULTATION

- Set of questions developed by UN Women and used in similar consultations by London Boroughs.

## Consultation outreach:

- LLDC social media and databases,
- Stratford BID;
- LLDC stakeholder newsletter;
- QEOP venue operators;
- Carpenter's Estate regeneration team;
- Hackney Wick & Fish Island CIG;
- Hackney Wick CDT;
- PPDT Planning Policy database;
- Park Panel;
- Residents (Park News);
- Paid for social media adverts;
- London Stadium users, staff and contractors;
- Park partner stakeholder group.



### What location are you commenting on?

e.g. this can be a specific area such as bus stop, street, building, or it can be

### What is your connection to this area?

- ☐ I live here ☐ It's my travel route ☐ It's my workplace
- ☐ I / my child goes to school or college here ☐ I walk / run here for leisure
- ☐ I have friends / family here ☐ I go to events here
- ☐ I visit the shops / restaurants / other here
- ☐ I was a victim of an incident here ☐ Other

### How safe do you feel here?



### What about this area are you commenting on? You can give more detail later in the survey.

- ☐ Management of space ☐ Use of space ☐ Built environment ☐ Other

# ENGAGEMENT

## Responses to date

### Safer Spaces Queen Elizabeth Olympic Park Area overview

This Commonplace launched on 27/09/2021. This Commonplace has reached 23% of the local population.

[Need help to find your way around?](#)

**4224**

Visitors



[View visitors](#)

An individual person who visited a Commonplace website. If a person used

**542**

Contributions



[View contributions](#)

The total number of comments and agreements by respondents to express

**265**

Respondents



[View respondents](#)

A person who contributed to a Commonplace website by either adding

**105**

News subscribers



[View communications](#)

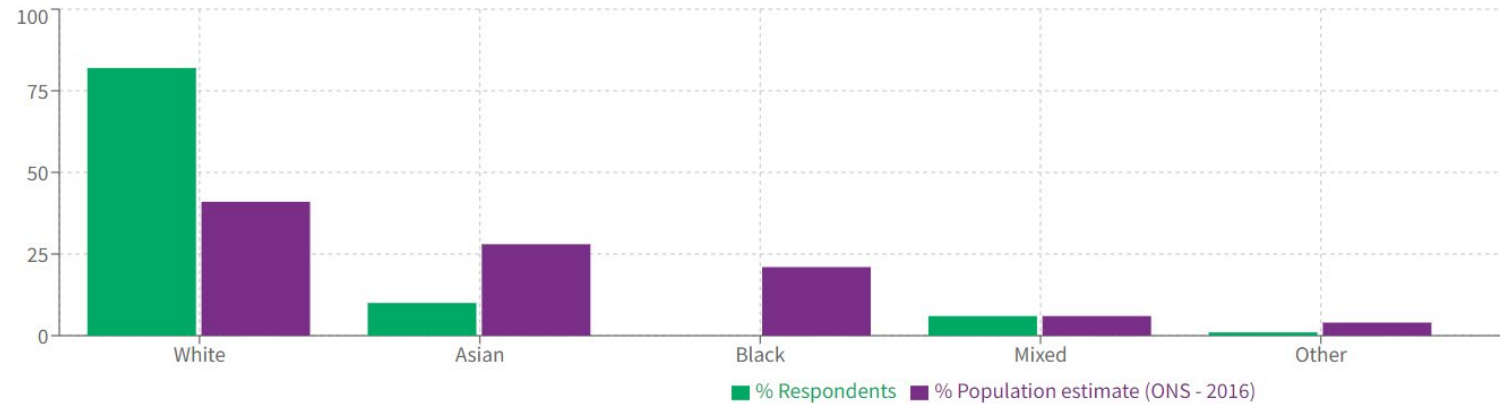
People who subscribed to project updates and will receive an email



# ENGAGEMENT

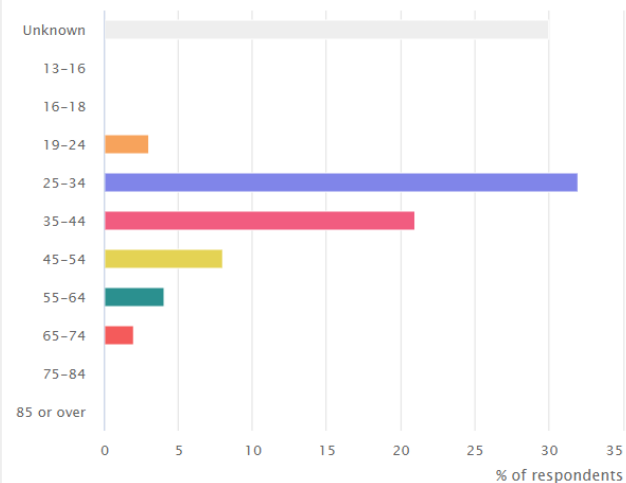
## Demographics

Ethnicity

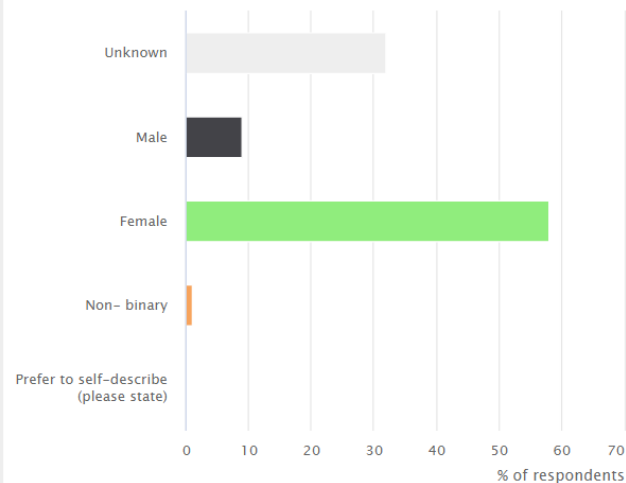


\*Out of 262 respondent, only 117 provided information on 'Ethnicity' (45%)

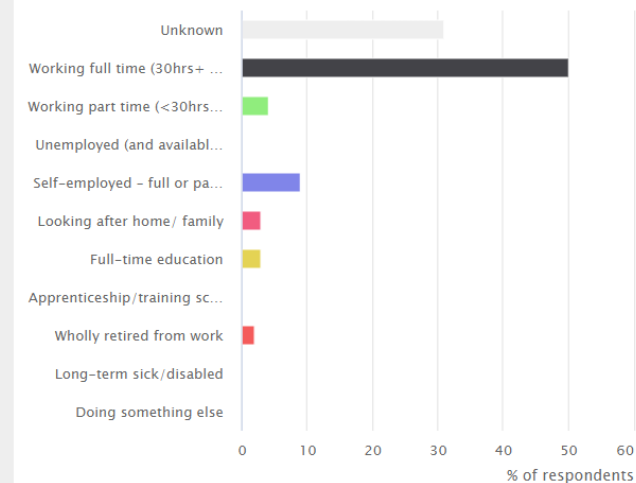
What is your age group?



What is your gender do you identify as?



What is your working status?



# ENGAGEMENT

## Early trends

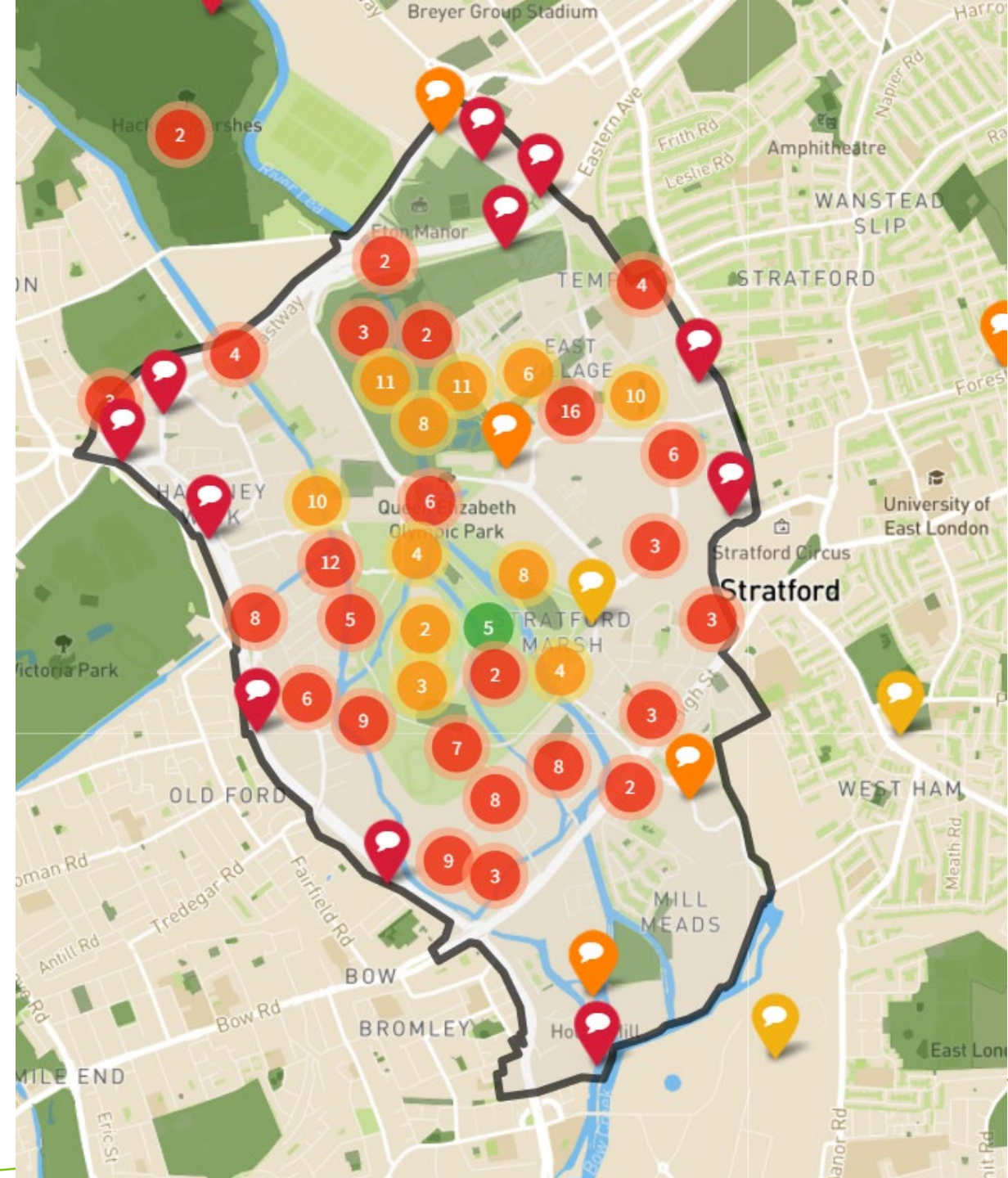
Key areas identified:

- River and canal sides
- Undeveloped sites
- The Greenway
- Big infrastructure barriers such as A12
- Generally more positive comments within QEOP (north seen as more unsafe due to lighting)

Key issues identifies:

- Lighting
- Anti- social behaviours and crime (outside of the QEOP)
- Surveillance
- Management of space

*[trends reflect demographics of respondents to date and therefore should be nuanced]*





# CHALLENGES

Challenges	Response
Demographic representativity of respondents	<ul style="list-style-type: none"><li>• Leaflet drop in key areas with lack of response</li><li>• Qualitative workshops with different park user groups.</li><li>• Bespoke, tailored consultations with the community groups</li><li>• Paid targeted social media ads strategy</li><li>• Extension of the online survey deadline to 13<sup>th</sup> December.</li></ul>
Resources for data analysis	
Implementation of recommendations	<ul style="list-style-type: none"><li>• Wider Stakeholder Group meeting – with Borough and major landholders, to ensure buy-in and coordination across organisation with different areas of responsibility;</li><li>• Working with Boroughs on training for LLDC staff on the issues</li></ul>

# ENGAGEMENT

The canal path needs lighting for hours of darkness

may change when there is more housing and businesses in the area. however, can the authorities provide more security patrol across the Park in the evenings?

Patchy lighting coverage

How safe I feel depends on the time of day, as much as whether there are other people around

The route from Stadium to PML after work or a match is isolated and an opportunity for crime, especially for a lone female/person. I would not recommend anyone to walk through this route after dark unless accompanied.

Lighting is not the issue here

Generally a safe place on park. I think security should be present here and at other keys points like stadium bridges. I know they patrol.

# CONSULTATION – TARGETED APPROACH

- Further work to be carried out in the new year
- Recognise that online consultation will not engage with diverse respondents
- Consultation to take place over a number of weeks, and to include park tours, policy and data reviews
- Bespoke tailored consultations with the community groups, not limited to but, including:
  - Legacy youth voice,
  - park panel,
  - Badu sports,
  - BEAP,
  - Black Rider Association,

LEGACY  
YOUTH  
VOICE



# NEXT STEPS

- Consultation closes on 13<sup>th</sup> December
- Identifying resource and funding to take the project forward
- Data analysis and report writing to follow in early 2022
- Draw up proposals for LLDC and all the other stakeholders to take the recommendations of the report forward
- Agree plans of action and a costed delivery plan
- Review Safety Guidance and maintain communications with respondents.

In parallel:

- Ongoing stakeholders meetings to secure buy-in and keep momentum
- Liaison with MACE Group as key employer on the Park
- Ongoing qualitative workshops with youth groups in the Park.



## Health, Safety and Security Committee Actions List (reported to the meeting on 24 March 2022)

### Actions from the last meeting (13 December 2021)

Minute No.	Item/Description	Action By	Target Date	Status/note
5.3 (13 December 2021)	<b>Excutive Director's Report</b> Present accident statistic trend analysis on a regular basis to the Committee	Mark Camley	On-going	Some trend data will be presented in the papers, but will need to be built up.
6.3 (13 December 2021)	<b>East Bank Site Visit</b> A follow up visit to the East Bank site to be arranged for 6 months time	Mark Camley	June 2022	The follow up visit will be arranged for April/May 2022.
7.11 (13 December 2021)	<b>Safety of Women and Girls' Update</b> The Chair agreed, if, required, to facilitate a discussion on safety issues with the Canals and Rivers Trust, in co-ordination with Pam Alexander	Mark Camley	No target date as will be actioned if required	The Canals and Rivers Trust have joined the Stakeholder group therefore this action is closed.
7.15 (13 December 2021)	<b>Safety of Women and Girls' Update</b> It was agreed that an update would be provided to the Board as part of the Committee summary and an Action Plan submitted to the next meeting of the Committee.	Naz Begum	March 2022	Complete – an update on this item is on the agenda for the meeting on 24 March 2022.
12.2 (13 December 2021)	<b>Any other business</b> A future discussion on safety culture to be discussed at a future meeting of the Committee and would be discussed further outside of the meeting.	Chair	Date to be confirmed for this	Update to be provided at the meeting 24 March 2022

**Actions from previous meetings**

Minute No.	Item/Description	Action By	Target Date	Status/note
	<i>There are no outstanding actions from previous meetings</i>			

**Subject:** Executive Director of Park Operations and Venues' Update  
**Meeting date:** 24 March 2022  
**Report to:** Health, Safety and Security Committee  
**Report of:** Mark Camley, Executive Director of Park Operations and Venues

**This report will be considered in public**

## 1 SUMMARY

- 1.1. This report provides an update on Health, Safety and Security activity related to the remit of the Committee.
- 1.2. A report is included in Part 2 of the Agenda, which contains exempt supplemental information. The information is exempt by virtue of part 1 paragraphs 3 and 7 of schedule 12A in that it contains information relating to the business affairs of the LLDC, and information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.

## 2. RECOMMENDATION

- 2.1. **The Committee is asked to note this report.**

## 3. INCIDENTS

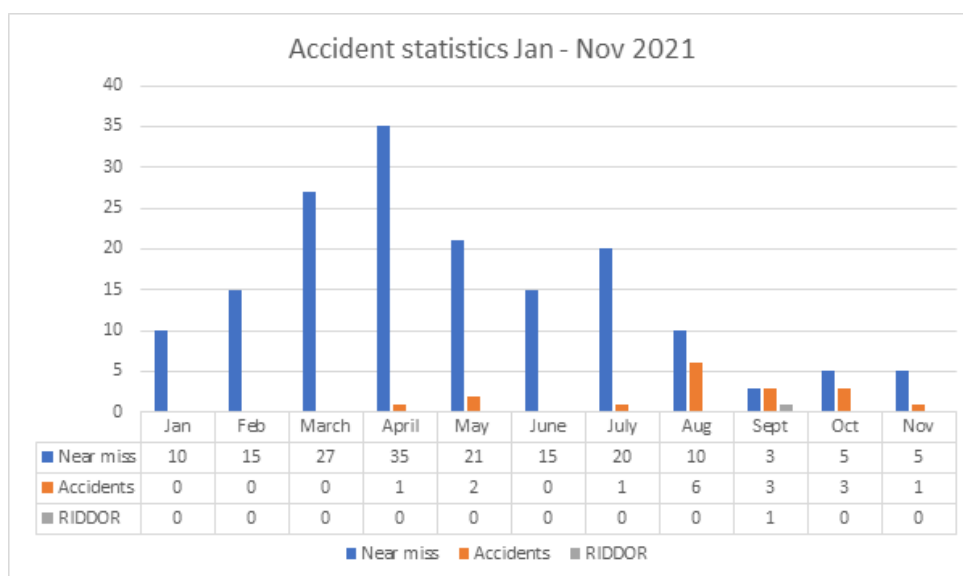
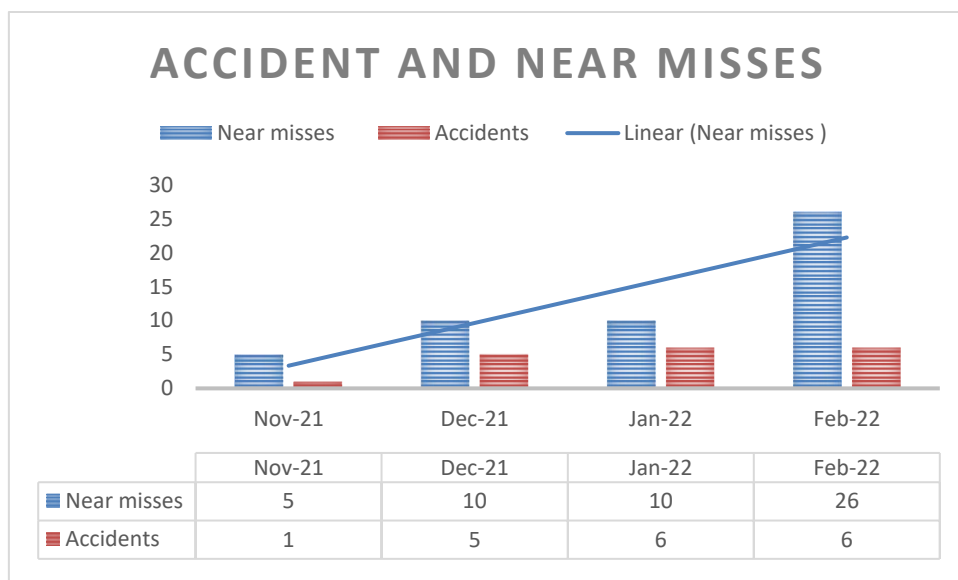
- 3.1. There was one major incident in the period. The table below sets out the number of incidents between December and February 2022

Number of incidents:

Type of incident	Stadium	Park and Other Venues	East Bank	Development sites	UCL(E)	Office and other sites
Major (RIDDOR)	0	0	1	0	0	0
Major (non-RIDDOR)	0	0	0	0	0	0
Disease	0	0	0	0	0	0
Minor	18	9	1	0	1	0
Near misses	51	0	1	0	1	0
Fatalities	0	0	0	0	0	0
Dangerous occurrences	0	0	0	0	0	0

## Stadium Incidents

- 3.2. Trends – Near miss reporting has accelerated following a concerted campaign encouraging staff and contractors to report, using the new online form. During February two rare red warnings were issued for storms Eunice and Franklin, which contributed to a significant amount of near misses being reported and resolved.



### London Stadium near misses/accidents/incidents

Date	Near miss/accident	Corrective action
4.12.21	Contractor reversing van on podium, just missing staff member.	Contract manager reminded about site rules and reissued. Toolbox talk conducted by contract manager to staff on using a banksman for all vehicle movements on the podium.
09.01.22	Gas cylinder knocked over and fell on contract workers foot.	Gas cylinder secured with chains and a briefing to staff conducted by contract manager.
10.1.22	Agency staff member tripped over kerb by	Kerb has been painted yellow and cones in position to highlight area. Location to

Date	Near miss/accident	Corrective action
	north west staff entrance.	be monitored and further measures to be implemented if required.
12.01.22	HGV struck turnstile entrance letter E.	Delaware concessions manager meeting with contractor weekly to improve processes and operations onsite.
2.02.22	Delivery driver drove wrong way through security gates, just missing Security Officer.	Delivery manager informed of incident and driver has been disciplined and will not return to site.

### Park and Venues

- 3.3. In the Park and other venues, most items are cycle fall related with no single area of fault but mainly due to rider error.
- 3.4. We had 14 concerns for welfare and mental health issues across the period with individuals being passed to emergency services as needed.
- 3.5. We continue to see high speeds by e-bikes, e-scooters and cycles through heavily populated pedestrian areas.

Park and other venues near misses/incidents

Date	Location	Details	Date	Location	Details
01.12.21	Stratford Walk	Male fell from cycle. First aid administered.	29.01.22	Clarnico Lane	Male fell off bicycle. Left site prior to Security arrival.
12.12.21	Knightsbridge	Female cycled into bollards, she suffered cuts to her legs and hands. First aid administered and she left site with friends.	30.01.22	Iron Bridge	Male fell from bicycle, refused first aid.

Date	Location	Details	Date	Location	Details
15.12.21	Marshgate Lane	Road traffic accident, London Ambulance attended site.	18.02.22	Essex way	18-year-old male suffered cuts to knuckles. Wipes and plasters provided.
13.01.22	LO3 Bridge	Female observed falling off bicycle, she left site prior to Security arriving	19.02.22	East bank	Contractors struck by falling fence, occurred on 18.02.22
28.01.22	Stratford Walk	Female fell off bicycle. No first aid required, she left site.	23.02.22	South Park Play area	Female fell off climbing frame, self-administered first aid

3.6. The following proactive interventions were undertaken during the period.

	Park	East Bank	UCL	Stadium
Tool Box Talks	0	12	99	8
Safety Moments	0	0	12	0
Inductions	0	Not reported		294
Safety Tours (SPVS) / Patrols	42	95	188	240

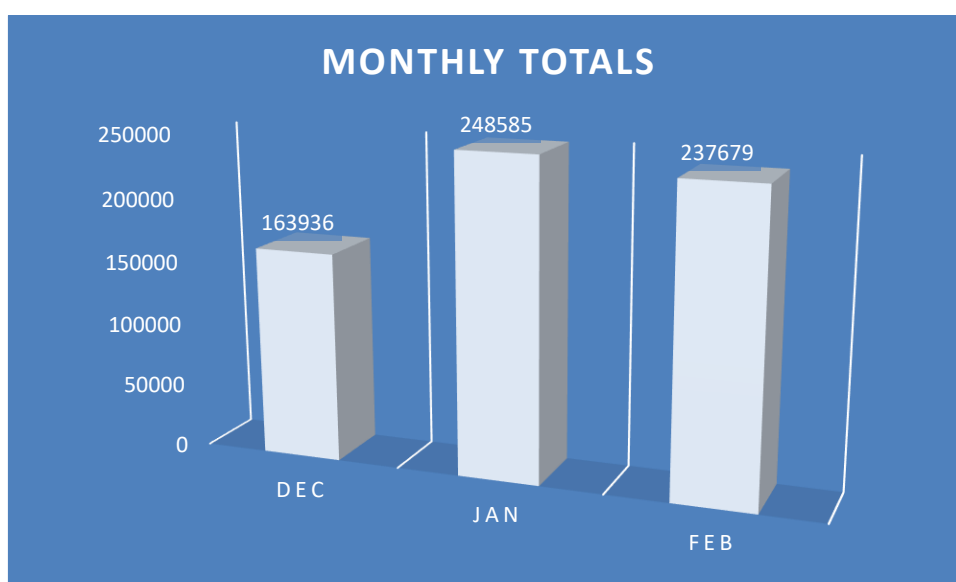
3.7. Trends data for the LAC and CBA, show low levels of incident per hundred thousand visitors.

		Sep	Oct	Nov	Dec	Jan
LAC	Attendance	82003	82822	84222	78364	82034
	Total no. of occurrences	19	34	28	12	22
	Rate per 100,000 visitors	23	41	33	15	27

		Sep	Oct	Nov	Dec	Jan
CBA	Attendance	10642	13901	16450	19398	22813
	Total no. of occurrences	0	2	2	0	0
	Rate per 100,000 visitors	0	14	12	0	0

#### 4. COVID 19 – Re-opening

- 4.1. Following the relaxing of restrictions, the return to the office continues, staff are continuing to work from home and come in when needed. 1 Stratford Place remains a COVID secure office.
- 4.2. All the venues on the Park have now reopened, with COVID safe measures in place.
- 4.3. The Park has remained popular with local people, with attendance of around remaining good through the winter period. The means of calculating visitor numbers has been reviewed and is now using a CCTV analytics based system, but there are still issues on capturing accurate visitor numbers. For example, we know that stadium ticket data often exceeds park visits.



- 4.4. There were no major events in the Parkland (outside of stadium) during the period. A number of runs have returned to the Park and events continue in the Copper Box Arena.
- 4.5. From February 2022, following the government's removal of mandatory COVID isolation on positive cases. London Stadium staff are returning to the workplace three to four days a week and discussing with their manager on a supported phased return to work. Match day event control room and security control room staff advised to undertake a lateral flow test before arriving onsite.

## 5. KEY DEVELOPMENTS

- 5.1. London Fire Brigade Station Commander (Stratford and Plaistow) Chris Jenner is engaging with London Stadium to enable a regular presents on match days. This has resulted in three fire crews visiting on non match days for a familiarisation tour of the venue.
- 5.2. During the period, Anti-Social Behaviour decreased further, robberies, phone snatches and cycle theft have been sporadic. Successful joint operations with police have resulted in arrests for prolific offenders. The Multi-Storey Car Park remains a draw for skateboarders and cyclists.
- 5.3. There were no major issues on Chobham Manor although the areas have seen an increase in theft of bicycles from within building secure areas and a number of youths breaking into buildings for anti-social behaviour.
- 5.4. Work relating to the safety of women and girls continues.
- 5.5. Speed reduction ramps and Vehicle Activated Alert Screens (VAAS) have been installed to Marshgate Terrace from Waterdon Road junction to beyond the Bobby Moore Academy to reduce speeds of vehicles in this area. This is working well to date and has significantly reduced speeds and vehicle traffic.
- 5.6. Construction trends data will be provided at the meeting.

## APPENDICES

Appendix 1: Health and Safety Data PPR 21-22

<b>List of Background Papers:</b>
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None
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**Queen Elizabeth Olympic Park Health and Safety  
data reporting**  
February 2022

# Contents

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- 6.1 Purpose**
- 6.2 Accidents, Dangerous Occurrences and First Aid**
- 6.3 Area of Occurrence Percentages**
- 6.4 Foot flow V Incident Comparison**

## 6.1 Purpose

This brief report covers the time period January 2021 to January 2022, the data captured is for the park and public realm areas across the park.

Data is presented in three parts;

- Accidents, Dangerous Occurrence and First Aid numbers
- Area of Occurrence percentages
- Foot flow v incident comparisons

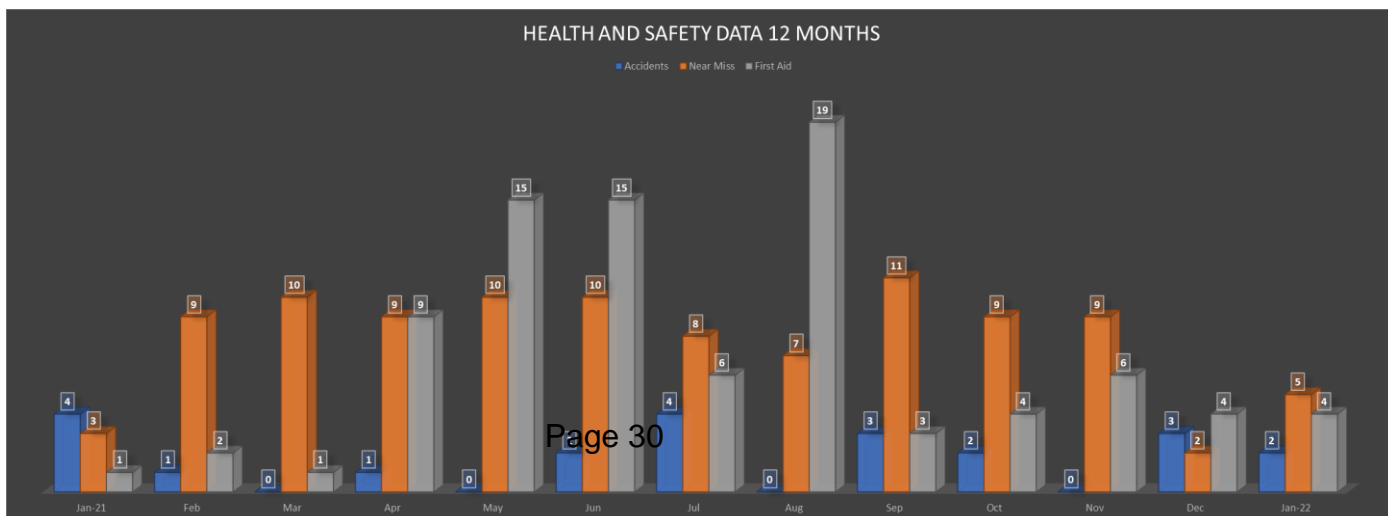
## 6.2 Accidents, Dangerous Occurrence and First Aid

Numbers are consistent with seasonal expectations across the past 9 years, with May June and August being peak months. In 2021 July was an anomaly as this is normally a higher total. The highest single causation of Accidents / First aid were cycling related with 26 incidents across the F10/L03 and F03 areas.

Table of data

	Accidents	Near Miss	First Aid
Jan-21	4	3	1
Feb	1	9	2
Mar	0	10	1
Apr	1	9	9
May	0	10	15
Jun	2	10	15
Jul	4	8	6
Aug	0	7	19
Sep	3	11	3
Oct	2	9	4
Nov	0	9	6
Dec	3	2	4
Jan-22	2	5	4

Bar Chart



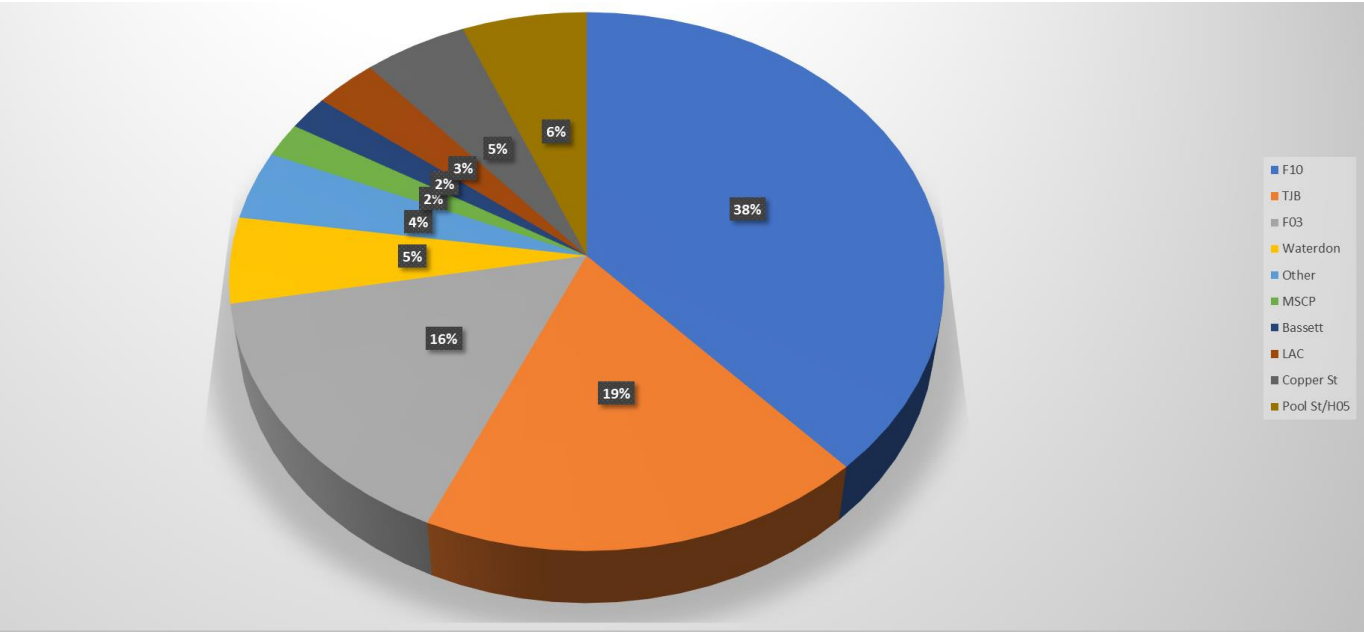
### 6.3 Area of Occurrence Percentages

The areas where we see the highest percentage of incidents are;

- F10 to Fountains area = 38%
- Tessa Jowell Boulevard (TJB) = 19%
- F03 to L03 = 16%

This is consistent with the use of the areas above as main pedestrian and cyclist routes through the estate.

Pie Chart



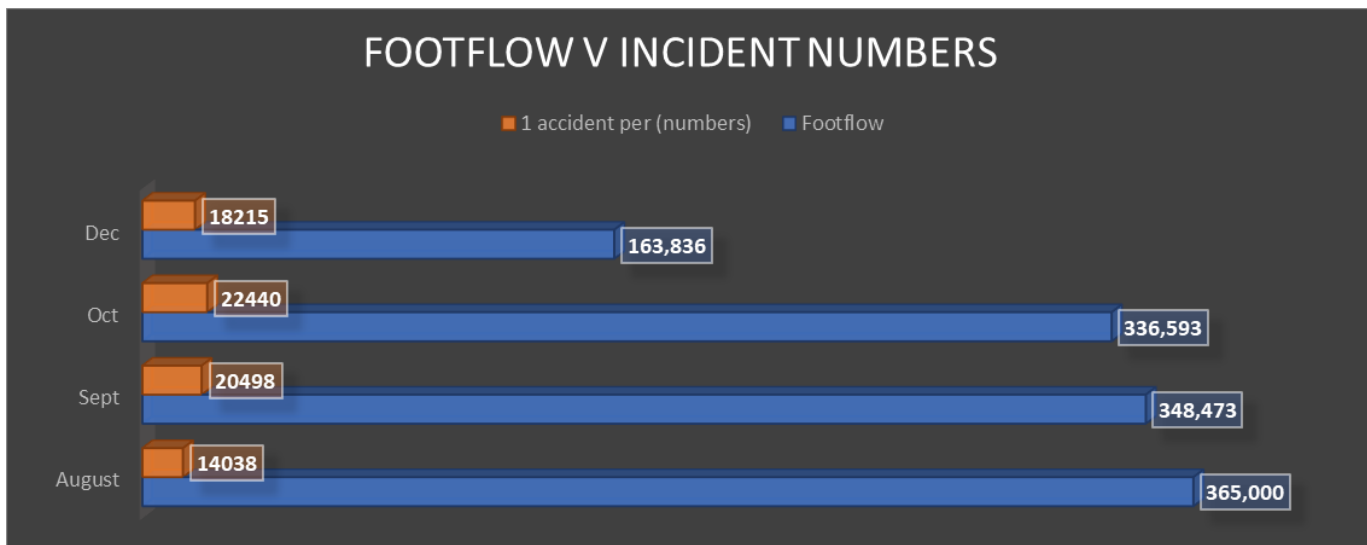
## 6.4 Foot flow V Incident Comparison

Overall incident occurrence v foot flow is very low, this results in a total of between 0.004% and 0.007% of people recorded coming into the park as being involved in accidents, first aid and dangerous occurrences. NB – November's foot flow data was not available, so no comparison could be done.

Data table

Month	Footflow	1 accident per per (numbers)	Percentage of Accidents V Flow
August	365,000	14038	0.007
Sept	348,473	20498	0.005
Oct	336,593	22440	0.004
Dec	163,836	18215	0.006

Bar Chart



**Subject:** Safety of Women and Girls Update  
**Meeting date:** 24 March 2022  
**Report to:** Health, Safety and Security Committee  
**Report of:** Naz Begum, Senior Project Manager, Park Operations and Venues

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**This report will be considered in public**

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## **1 SUMMARY**

- 1.1. This report provides an update on the work of the Safety of Women and Girls Project Board.

## **2. RECOMMENDATION**

- 2.1 The Committee is asked to note this report and the future work plan.**

## **3. BACKGROUND**

- 3.1. There are generally low levels of crime in the Park, with cycle and phone theft the main issue. There was an increase in ASB over the summer (possibly with night clubs being closed etc), and a notable increase in Park Security having to assist vulnerable people. Park Security operate 24/7, working closely with local enforcement.
- 3.2. The project follows the murders of Sarah Everard and Sabina Nessa. The LLDC Board initially discussed the safety of women and girls in their March 2021 meeting. While crime is low perceptions and the Park records high scores for safety in the visitor survey, perceptions of safety are not the same for everyone. In addition, the project is designed to look at the MDC area not just the Park.
- 3.3. An initial consultation of user groups identified seven opportunities for improvement including quick wins, medium term opportunities and long-term improvements. We have since completed the following quick wins:

Quick wins – Completed

- Telephone number of 24-hour control room added to new maps displayed in key locations across the Park;
- Developed, published and promoted a guide to being safe in the Park;
- Worked with boroughs and other partners to launch the Commonplace consultation – this consultation closed on the 13<sup>th</sup> December 2021 and a first draft report is available with an overview of the findings and recommendations.

The four other opportunities identified are currently ongoing:

Medium term opportunities

- Review lighting and signage;
- Develop our night-time economy proposals in the light of consultations, and the strategy as it develops.

#### Long term improvements

- Use Commonplace online consultation platform to pinpoint any specific LLDC areas where women and girls do or do not feel safe in public spaces and develop solutions to the concerns identified.
- Develop guidance and background evidence to ensure that, in its role as a local planning authority, regeneration agency and developer, the safety of women and girls are appropriately considered and mitigated.

- 3.4. This was the basis of a paper to the Board in May 2021 (Appendix 1).
- 3.5. This paper sets out the progress on the strands of the work and a presentation outlining the initial findings and recommendations from the consultation report will be given to the Committee by three of the Project Board members - Marina Milosev, Nina Mehmi and Tifenn Kergosien.

## 4. KEY DEVELOPMENTS

The Project Board (members listed in Appendix 2) have focused on the following:

1. The online consultation hosted on the Commonplace platform closed on the 13th of December. The consultation had over 3000 views to the site and closed with 542 comments.
  - A report has been commissioned via Arup. They have been asked to set out in this report key findings from the consultation and provide advice on key actions to improve safety and the perception of safety within the LLDC area. Arup have held workshops with the project board and the stakeholder group and undertaken a night time walk focusing on areas highlighted by respondents to supplement the report.
  - Qualitative research undertaken with youth groups to support and supplement the results of the Commonplace consultation have been shared with Arup and will be considered within the report.
  - The findings of the report will be used to brief the Planning Decision Committee and Quality Review Panel to ensure third party development proposal are assessed against the principles set out with the consultation report.
2. The stakeholder group are meeting monthly. Membership has extended to Mace, Canal and Rivers Trust and Lee Valley Regional Park. The group has agreed to coordinate on complex public realm issues related to the safety of women and girls.
3. Developing a 'toolbox talk' which can be rolled out across all developments within the LLDC areas as well as form part steward notes and briefings at football matches and other large events on the Park.
4. Working with four Boroughs on training for LLDC staff on the issues, and specifically on engaging with diverse groups (youths, ethnic groups, women) for security team.
5. Developing opportunities to create inclusive spaces for women and girls. For example, engaging with Spaces for girls on new playground design and working with the Mayors Design Advocates to review designs.
6. Working and supporting Badu Sport in considering girls needs on Gainsborough Playing Fields to develop this into a space for women and girls.
7. Meeting with the Head of Strategy at the Nottingham Police who have worked led projects to improve the safety of women and girls in public spaces across Nottingham.
8. Consideration being given to establishing a "User Group" to shape on-going work.

## 5. NEXT STEPS

- 5.1. Critical to delivering the next phase of work is identifying resource and funding to take the project forward.
- 5.2. Produce the final report analysing the results of the consultation and identifying the key concerns and potential improvement measures highlighted by respondents.
- 5.3. Produce strategy to implement the recommendations from the report.
- 5.4. Draw up proposals for LLDC and all the other stakeholders to take the recommendations of the report forward. Agree plans of action and a costed delivery plan.
- 5.5. Review Safety Guidance and maintain communications with respondents. Engage women and girls at the on-set of projects in the Park, particularly public realm design.

## 6. APPENDICES

Appendix 1 – LLDC Board Paper Women's safety 18 May 2021

Appendix 2 – List of Project Board Members

### List of Background Papers

- None

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## Appendix 1

**Subject:** Women's safety  
**Meeting date:** 18 May 2021  
**Report to:** Board  
**Report of:** Mark Camley

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**This report will be considered in public**

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### 1. SUMMARY

- 1.1 LLDC has some good working practice in relation to safety and security. However, the equity of space and the need to achieve equality for under-represented and non-dominant groups means that there is more that can be done to be an exemplar. This work will help support LLDC's aim of being a best in class planner, developer and estate manager.
- 1.2 This paper sets out what LLDC does currently, details some of the consultation and research undertaken and sets out next steps to ensure that the new metropolitan district created is open, accessible and accommodating of all.

### 2. RECOMMENDATIONS

#### 2.1 The Board is asked to:

- 2.1.1. **Note that Queen Elizabeth Olympic Park is a safe public space, but that we have not had a direct focus on women's safety;**
- 2.1.2. **Note the results of the consultation and research undertaken since the last Board meeting and the plan to undertake a wider piece of public consultation;**
- 2.1.3. **Agree that following the public consultation, that a report setting out actions and next steps should be brought back to the Board via the Health, Safety and Security Committee.**

### 3. BACKGROUND

- 3.1. The terrible death of Sarah Everard has brought women's safety in public places to the forefront of safety considerations. At the Board on 16 March 2021, it was agreed that a paper would be produced for the Board on 18 May.
- 3.2. Queen Elizabeth Olympic Park is a safe public space having been the first public park in the UK to achieve and maintain Secure by Design (SbD) accreditation. The Park was SbD accredited on opening in 2014 and the accreditation has been maintained since then. We believe it may be the only Park in the UK to hold the designation.
- 3.3. The levels of crime and anti-social behaviour (ASB) are lower than the surrounding area. Over the last three years, only 1% of the violent crime in the LBN Stratford and New Town areas took place on the Park. This general safety position is borne out by our visitor survey information and complaints data. The vast majority of visitors to the Park feel safe, with 91% of visitors in the latest annual survey rating their "personal safety around the Park" as 8 or more out of 10, which has increased slightly since 2017. Further information on LLDC's approach to security and safety is at Appendix 1.
- 3.4. Around 5-6% of visitors identified "Safe" as one of the key features of the Park, no-one suggested that the Park as "Unsafe". However, 2% of non-visitors give their reasons for not visiting the Park as that 'they don't feel the area is safe'.



- 3.5. The Local Plan (2020) provides the planning policy context to require new development to be safe and legible (policy BN1 and S12), make positive provision for health and wellbeing (policy BN1 and S1); provide for a well-designed mix of private and public spaces (BN1) and be resilient, safe and secure (policy S12). Policy BN4 requires new developments to meet the Corporation's own Design Quality Policy (DQP) 2018 and the best practice approach to design in that policy document.
- 3.6. The DQP specifically includes principles for masterplans, public realm and landscape to ensure any new design promotes access, inclusion and safety. There is also further guidance on how to create thriving neighbourhoods and many of these elements; putting active uses and frontages in the right location, ensuring passive surveillance and carefully positioning access and servicing are critical to establish a place that feels safe.
- 3.7. The DQP informs the design development for all LLDC owned sites. There is also a separate Park Design Guide 2018 that sets specific design requirements for security and lighting within for the Park to create secure walking environments.
- 3.8. The Corporation ensures that the designs of all significant development are subject to independent review and scrutiny by a number of expert panels. Examples include the Quality Review Panel (QRP), the Built Environment Access Panel (BEAP) and the Legacy Youth Voice Panel. Further detail on LLDC's approach to Planning and Design is at Appendix 2.
- 3.9. However, while we are relatively well placed to deal with general safety and security issues on the Park, the specific question of women's safety across the whole planning area has not previously been the focus of specific consideration and analysis.
- 3.10. Specific concerns were raised in the Board discussion about the fear felt by all women and the reasons for this, along with how to deal with the behavioural issues that contribute to it. In addition, it was noted that LLDC has a unique position to influence this agenda through the role of planning, development and security in creating positive natural surveillance and community resilience. This will be important as the Park and surrounding area get developed out and the mix of users changes and the night-time economy develops. Bringing a focus to these specific concerns is not intended to deny the importance of other personal safety fears.

#### **4. CONSULTATION AND OTHER RESEARCH**

- 4.1. A number of consultations were undertaken, including with the Youth Board, Legacy Youth Voice and Built Environment Access Panel. It will also be discussed with the Parks Panel. There have also been some internal discussions (including a Diversity in Design consultation session) and with a selection of Board members.
- 4.2. Some of the key points identified from this work are –
  - Women (and men) feel less safe outside the Park and on the routes into Park, than they do on Park;
  - Men generally preferred the south park (because it is more vibrant) but some women preferred the north park (because there are fewer people);
  - Women (and men) feel safer during the day than at night, which led into discussions on lighting and lit routes;
  - Women (and men) would like to see greater signage/information on safety measures (eg information on crime/ASB, CCTV, control room number, safest route);

- Women in particular raised advertising the quality and coverage of the wi-fi, so people know that they will have a signal on the Park;
  - Temporary changes to the physical environment (eg construction works or large crowds) were a concern for women and men, leading to suggestions about advanced warning and clarity on route changes).
- 4.3. Other considerations identified from this work, included –
- Challenging dominant (male) culture;
  - Improving natural surveillance;
  - Improving underpasses;
  - Dealing with graffiti and dereliction;
  - Designing out lurking spots and giving attention to corners, stairs and alleyways;
  - Banning sexist advertising;
  - Providing toilets and benches (are particularly important for women);
  - Consider creating space for different uses, otherwise dominant culture prevails; and
  - Intersectionality.
- 4.4 It is important for LLDC to continue to challenge developers about how they understand the needs of residents and the wider community; and how this is translated in the proposed schemes: Are developers and their design teams sufficiently diverse to design safe neighbourhoods that address these issues? PPDT already does this with panels presenting to PDC briefings, but we could go further and seek a commitment in Planning Performance Agreements with developers that they will utilise a diverse design team.
- 4.5 More review and audit of completed schemes and infrastructure: although there is a review, this tends to be informal within PPDT and Development Directorates. We could make this more regimented, and regular, including safety as a key part of that and ensure that PDC members and others are a part of the reviews.
- 4.6 LLDC is piloting post-occupancy evaluation for our first built neighbourhood at Chobham Manor and there are possibilities of using this methodology and learning to inform how we may review other schemes. It is also important to include findings from existing research, such as UCL's participation in the UN Women's Safer Cities and Safe Public Spaces Programme in May 2020.

## **NEXT STEPS**

- 4.7 LLDC is in a unique position to set the tone and intention for the new metropolitan district through planning control, developing active frontages, and avoiding enclaves and ghettos. It is best placed to work with others (eg the local boroughs and Westfield) and create a model for the district.
- 4.8 It is proposed to undertake a Commonplace public engagement exercise across the planning area. This will look to engage the four boroughs and some of the other local landowners, including Westfield, Lee Valley Regional Park Authority and Lend Lease in the exercise. The aim of this will be to identify where there are hot spots of concern, and gain an insight into how the public think they could be improved. This will create a baseline from which to identify key interventions.
- 4.10 In addition, a new active travel data baseline is being developed to help inform a micro city mapper across the Park focused on real time info to support safe, accessible and active travel choices

- 4.11 In the interim, we will develop and publicise a guide to being safe in and around the Park. This will include, who to call if you have a safety concern on the Park, the quickest lit routes to stations, and what to do if you are lost on the Park.

Summary of actions:

Quick wins

- Add telephone number of 24-hour control room to new maps displayed in key locations across the Park;
- Develop, publish and promote a guide to being safe in the Park;
- Work with boroughs and other partners to launch the Commonplace consultation, and develop solutions to the issues identified.

Medium term opportunities

- Review lighting and signage;
- Develop our night-time economy proposals in the light of consultations.

Long term improvements

- Ensure that the design, scrutiny and development of new neighbourhoods explicitly considers women's safety.

## 5. FINANCIAL IMPLICATIONS

- 5.1. The cost of the consultation exercise is being funded from within existing budgets. There is no allocated budget for interventions identified and a business case will need to be made for these.

## 6. LEGAL IMPLICATIONS

- 6.1. There are no legal implications relating to this report.

## 7. EQUALITY CONSIDERATIONS AND PRIORITY THEMES

- 1.3. LLDC has some good working practice in this area but the equity of space and the need to achieve equality for under-represented and non-dominant groups means that there is more that can be done to be an exemplar. This work will help support LLDC's aim of being a model planner, developer and estate manager. It will also support LLDC's priority themes including Promoting convergence and community participation; Championing equalities and inclusion; and Ensuring high quality design.

## 8. APPENDICES [Not included in the Health, Safety and Security Committee papers]

- 8.1. Appendix 1 LLDC's approach to Security and Safety  
8.2. Appendix 2 LLDC's approach to Planning and Design

**List of Background Papers:**

None.

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## **Appendix 2**

### **Safety of Women and Girls Project Board members**

Rita Adeoye  
Kerri Blyberg  
Naz Begum  
Mark Camley  
Ruth Holmes  
Nathan Homer  
Tifenn Kergosien  
Irene Man  
Nina Mehmi  
Marina Milosev  
Cheryl Morgan  
Shireen Rubens  
Tony Tolley  
Peter Tudor  
Renae Henry-Kemp

**Subject:** London Stadium Update  
**Meeting date:** 24 March 2022  
**Report to:** Health, Safety and Security Committee  
**Report of:** Peter Swordy, Director of Health Safety and Compliance LS185

**This report will be considered in public**

## **1 SUMMARY**

- 1.1. This report provides an update on Health, Safety and Security activity related to London Stadium.

## **2. RECOMMENDATION**

- 2.1. **The Committee is asked to note this report.**

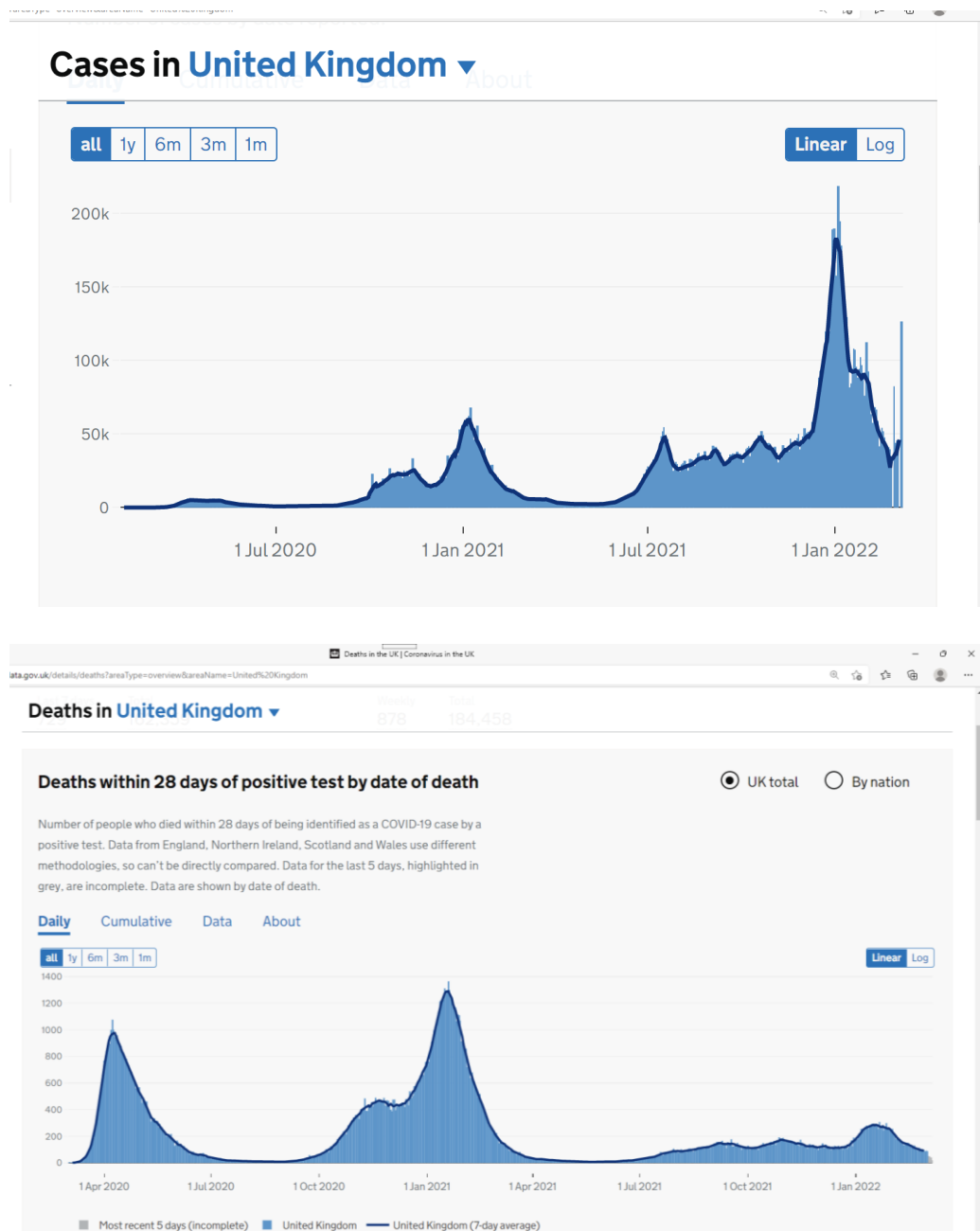
## **3. LONDON STADIUM MATCHES**

- 3.1.

Fixtures	Date	Actual attendance
Liverpool (PL)	7 November 2021	55,083
Brighton & Hove Albion (PL)	1 December 2021	44,384
Chelsea (PL)	4 December 2021	51,174
GNK Dinamo (Europa)	9 December 2021	37,960
Southampton (PL)	26 December 2021	29,254
Leeds United (FA Cup)	9 January 2022	47,365
Norwich City (PL)	12 January 2022	39,903
Leeds United (PL)	16 January 2022	48,531
Watford (PL)	8 February 2022	43,992
Newcastle United (PL)	19 February 2022	47,744
Wolverhampton Wanderers (PL)	27 February 2022	45,797

#### 4. COVID UPDATE

- 4.1. On 24 February 2022 the Government lifted all remaining control measures in England. This followed a reduction in cases, hospital admissions / intensive care and deaths and also a need (as assessed by UK Gov) to 'learn to live with Covid'. Although it should be noted there is an upward tick on 8 and 9 March 2022.



- 4.2. Transport providers in England removed requirements for face coverings on public transport on 27 February 2022.
- 4.3. Stadium staff have been told to work the majority of week on site. Working from home must be notified in advance. Staff no longer need to test before coming to work or wear face coverings.
- 4.4. Premier League and UEFA have different rules on continuing with Player's Block /Red Zone restrictions for testing and also mask wearing.
- 4.5. It should be noted that although there have been several individual cases among permanent and event staff there have been no major outbreaks among staff or spectators tracked to attendance at London Stadium.

## 5. SPORTS GROUND SAFETY AUTHORITY LICENCE

- 5.1. LS185 have now applied for the season licence for 2022-2023 from SGSA. This has included data up to 31 Jan 2022 and assessment of compliance matters such as numbers of qualified staff, recorded injuries, records of structural surveys and amount of persistent standing.

## 6. PREMIER LEAGUE

- 6.1. The Premier League have recently requested data for season comparison on fan disorder to 2018 2019 and 2021 2022:

Season ( to 1 Feb 2022)	Arrests	Ejections	Club Bans	Pitch incursions	Pyros	Missile	Discriminatio	Drugs	No of police free
21/22 (to 1 Feb 2022)	51	176	41	7	3	13	7	18	8 from 11
18/19 (total season)	37	146	12	16	0	12	16	45	17

- 6.2. The Premier League have also undertaken an interview with LS185 to assess how the Stadium and West Ham dealt with Behind Closed Doors and Covid and what lesson could be learned.

## 7. SECURITY

- 7.1. The national terrorism Threat Level has moved from Severe to Substantial – an attack is likely. This follows the lift to severe in light of the Liverpool Hospital attempted bombing.
- 7.2. The Security Tender for Park and Stadium has now commenced. Assessment will take place in April 2022 with appointment in July 2022.
- 7.3. The security team have now undertaken a number of training and development options.
- 7.4. The use of mobile Mifram Hostile Vehicle Mitigation Barriers (HVM) for events is working effectively at present and instead of being hired has now been procured for LS185 for event day delivery. It is possible that after purchase LS185 can rent the HVM to the seller and to other parties. Arsenal, Tottenham and Chelsea all now use the Mifram product that LS185 has just purchased.

## 8. PROJECTS

- 8.1. Back of house lighting project continues.
- 8.2. Replacement fire main is due for completion April 2022. Fire main switch over to be undertaken end of March. Insurers and LFB have been notified of the works with additional measures in place to minimise the risk when the fire main is non-operational.

## 9. HEALTH AND SAFETY ADVICE & TRAINING

- 9.1. Incident and accident management reporting training for G4S Staff.
- 9.2. On 4 March 2022, a stadium wide fire drill was conducted with all onsite stakeholders, staff and visitors. The building was evacuated within three minutes and a full report completed.

- 9.3. On 28 January and 3 March 2022, London Fire Brigade carried out a familiarisation tour internally and around perimeter of building.
- 9.4. A new online, near miss reporting form has been launched site wide.
- 9.5. Public access trauma and tourni-keys kit training for staff.
- 9.6. Formal claim received February 2022, involving a contractor being struck by a falling ceiling tile within an office space

#### **APPENDICES TO THE REPORT:**

None

<b>List of Background Papers</b>
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- |  |
|--|
| <ul style="list-style-type: none"><li>• Near miss reporting campaign</li></ul> |
|--|

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**Subject:** Construction Related Health and Safety Update  
**Date:** 24 March 2022  
**Report to:** Health, Safety and Security Committee  
**Report of:** Tony Tolley, Head of Security and Safety LLDC Park Operations and Venues

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**This report will be considered in public**

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## **1. SUMMARY**

- 1.1. This report provides an update on Health, Safety and Wellbeing issues related to construction activity. There have been a number of Health, Safety and Wellbeing matters to arise over the last period, across the range of construction areas.
- 1.2. A report is included in Part 2 of the Agenda, which contains exempt supplemental information. The information is exempt by virtue of part 1 paragraphs 3 and 7 of schedule 12A in that it contains information relating to the business affairs of the LLDC, and information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.

## **2. RECOMMENDATION**

- 2.1 **The Committee is asked to note this report.**

## **3. AREAS OF ACTIVITY**

- 3.1 The report in part 2 sets out further exempt information relating to different areas of activity:
  - East Wick and Sweetwater (including SIW)
  - Chobham Manor
  - MACE – UCL
  - VINCI – UCL
  - East Bank
  - Construction Management Group

## **4. FINANCIAL IMPLICATIONS**

- 4.1. There are no financial implications.

## **5. LEGAL IMPLICATIONS**

- 5.1. There are no legal implications.

## **6. PRIORITY THEMES**

- 6.1. LLDC's priority themes will be considered as the workplan is implemented.

## APPENDICES

None.

<b>List of Background Papers:</b>
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<b>None</b>
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**Subject:** LLDC Park and Venue Safeguarding Report October- December 2021

**Date:** 24 March 2022

**Report to:** Health, Safety and Security Committee

**Report of:** Peter Tudor, Director of Park, Operations & Venues (DSO)

**This report will be considered in public**

## **1. SUMMARY**

1.1. This paper provides an update on Safeguarding for October-December 2021 as reported by the following:

- ArcelorMittal Orbit
- Copper Box Arena
- London Aquatics Centre
- The Last Drop
- Timber Lodge
- 3 Mills Studios
- London Stadium
- Waterways activities
- Hackney Bridge
- Park kiosks
- LLDC Events
- Our Parklife (volunteer programme)
- Park Security

1.2. There were seven reported incidents involving vulnerable people related to general Park visitors and eight incidents reported in relation to the venues.

1.3. LLDC is not responsible for the Lee Valley venues or Here East.

## **2. RECOMMENDATION**

2.1. **The Committee is asked to note the report.**

## **3. VENUES AND PARK**

3.1. The venues operated throughout the period, although attendance decreased noticeably due to the pandemic in the weeks prior to Christmas. Filming activity continued at 3 Mills Studios. There were eight reported safeguarding issues in the venues during the quarter:

- One incident of inappropriate language reported at the London Aquatics Centre which has been investigated and dealt with by GLL.
- At London Stadium there were four instances of children briefly separated from parents during West Ham matches, one of unaccompanied minors at a WH match, and two issues involving vulnerable adults, all resolved by LS185.

3.2. Separately, there were seven reports of vulnerable people on the Park in this quarter. Four were assessed as mental health issues, one was the result of alcohol consumption, and two involved children. Of these, two incidents were of young children at the Park late at night without adult supervision. The emergency services assisted with six of the incidents.

- 3.3. We estimate that there were over 850k visits to the Park in this period. There were c2.5m visits in the calendar year.
- 3.4. The process of reviewing and updating the LLDC Safeguarding Policy has commenced. This will be an internal review initially, with recommendations to be shared with external partners as the review progresses. The revised Policy will be submitted to this meeting for approval later this year.
- 3.5. The Risks and Issues schedule for Safeguarding has been revised, and a further review will anticipate issues that may arise as the Park evolves this year with an increased student presence and night time economy.
- 3.6. LLDC Events: There were no LLDC events during this period. Preparations for the LLDC sponsored Youth Conference in March 2022 include Safeguarding provisions.

#### **4. VENUE POLICIES**

- 4.1. The ABBA Arena will be submitting its safeguarding policy prior to opening in May.

#### **5. FINANCIAL IMPLICATIONS**

- 5.1. There are no financial implications.

#### **6. LEGAL IMPLICATIONS**

- 6.1 There is no legal implication.

#### **APPENDICES**

None.

<b>List of Background Papers:</b>
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LLDC's Safeguarding Policy
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**Subject:** Health, Safety and Security Risk Update  
**Meeting date:** 13 December 2021  
**Report to:** Health, Safety and Security Committee  
**Report of:** Mark Camley, Executive Director of Park Operations and Venues

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**This report will be considered in public**

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## **1. SUMMARY**

- 1.1. This report provides an update to the Committee on major health, safety and security risks identified by LLDC.
- 1.2. Further information on the risks contained this report, including a heat map, can be found in a separate item on Part 2 of the agenda (contains exempt information). The information is exempt by virtue of part 1, paragraphs 3 and 7 of Schedule 12A of the Local Government Act 1972 in that it contains information relating to the financial or business affairs of a person or authority, and information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.

## **2. RECOMMENDATION**

- 2.1 **The Committee is asked to note this report.**

## **3. BACKGROUND**

- 3.1. The Health, Safety and Security risk register was presented to the Committee at its December 2021 meeting with reviews of the associated risk heat map conducted at the Committee meeting. The risk register has been updated through engagement with key officers across the Corporation, including colleagues from Park Operations and Venues, Construction and Development.
- 3.2. Although our reviews did not result in changes in risk profiles during the reporting period we note the following:
  - 3.2.1. Within the reporting period the national threat level for the risk of terrorist attack has reduced from Severe to Substantial. It had previously been increased in November 2021 following a terrorist attack in Liverpool. In response, the Park Security and Stadium Security teams have reviewed their risk assessments and determined that the LLDC risk profile should remain unchanged.
- 3.3. The key risks areas are set out below:
  - Crowd Management (stadium, non-stadium, non-event related)
  - Temporary structure failure
  - Structural Failure - Permanent Works



- Construction (Traffic; Interfaces with 3rd parties; Dust, noise and vibration; Safe construction; Ground penetrations; Fire; Security breach)
- Crowd disturbance
- Crime
- Terrorism
- Regulatory non-compliance
- Systems and equipment failures
- Loss of safety critical systems
- Fire
- Flood
- Food Poisoning
- Water
- Property occupation / illicit use
- LLDC workforce health and safety
- Traffic
- Hazardous substances
- Lightning strike
- Imposed H&S working changes
- Major spillage
- Breach of confidentiality
- Pandemic
- Safeguarding and welfare

#### **4. FINANCIAL IMPLICATIONS**

4.1. There are no new funding implications of the report.

#### **5. LEGAL IMPLICATIONS**

5.1. There are no legal implications of the review.

#### **6. PRIORITY THEMES**

6.1. The report has no implications for LLDC's priority themes. Briefly detail in this section how these have been taken into account in developing the proposals.

#### **APPENDICES**

None

<p><b>List of Background Papers:</b></p> <p>Papers for the Committee meeting 13 December 2021</p>
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