

Meeting of the London Legacy Development Corporation Health, Safety and Security Committee

Meeting Date: Tuesday 15 October 2024

Time: 10.00 am

Venue: Small Auditorium 1,2 and 3, 10th Floor, 5 Endeavour Square, London
E20 1JN/Teams

Members of the London Legacy Development Corporation Health, Safety and Security Committee are hereby notified and requested to attend the meeting of the Health, Safety and Security Committee of the Corporation at 10.00 am on Tuesday 15 October 2024 to transact the business set out below.

This meeting will be open to the public, except for where exempt information is being discussed as noted on the agenda. A guide for the press and public on attending and reporting meetings of local government bodies, including the use of film, photography, social media and other means is available at

www.london.gov.uk/sites/default/files/openness-in-meetings.pdf

Members of the press and public can join the meeting via the online link found on the LLDC website [here](#).

Committee Members:

Simon Blanchflower CBE (Chair)
Phil Mead
Helene Raynsford

1 Apologies for Absence

2 Declarations of Interest

Members are reminded that any interests in a matter under discussion must be declared at the start of the meeting, or at the commencement of the item of business.

3 Minutes of the previous meeting held on 12 March 2024 (Pages 1 - 6)

The Committee is asked to agree the minutes of the meeting held on 12 March 2024.

4 Matters Arising and Action List (Pages 7 - 8)

The Committee is asked to note the actions arising from previous meetings.

5 Executive Director of Park Operations and Venues' Update (Pages 9 - 10)

The Committee is asked to note the report.

6 Health, Safety and Security Trends (Pages 11 - 12)

The Committee is asked to note the report.

7 London Stadium Update (Pages 13 - 20)

The Committee is asked to note the update report.

8 LLDC Park and Venues Safeguarding Update: January - August 2024
(Pages 21 - 22)

The Committee is asked to note the report and updates.

9 Health, Safety and Security Risk Update (Pages 23 - 24)

The Committee is asked to note the report.

10 Any Other Business the Chair Considers Urgent

The Chair will state the reason for urgency of any item taken.

11 Date of Next Meeting

The date of the next meeting will be in February 2025 (date to be confirmed).

12 Exclusion of the Press and Public

The Committee is recommended to agree to exclude the public and press from the meeting, in accordance with paragraphs 3&7 of Schedule 12A of the Local Government Act 1972 (as amended), in that the following items of business contain information relating to the financial or business affairs of an individual, organisation or the London Legacy Development Corporation (LLDC).

13 Minutes of the previous meeting held on 12 March 2024 containing exempt information (Pages 25 - 28)

The Committee is asked to agree the minutes of the meeting held on 12 March 2024 that contain exempt information.

14 Matters Arising and Actions List that contain exempt information (Pages 29 - 30)

The Committee is asked to note the matters arising from the previous meeting containing exempt information.

15 Executive Director of Park Operations and Venues' Update - exempt information relating to the Item on Part 1 (Pages 31 - 150)

The Committee is asked to note the Executive Director's Report containing exempt information.

16 LLDC Park and Venues Safeguarding Update: January - March 2024 - exempt information relating to the item on Part 1 of the agenda (Pages 151 - 152)

The Committee is asked to note the updates containing exempt information.

17 Health, Safety and Security Risk Update - exempt information relating to the Item on Part 1 (Pages 153 - 162)

The Committee is asked to note the report and appendices, containing exempt information, and comment on the detail provided.

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DRAFT MINUTES

Minutes of the Meeting of the London Legacy Development Corporation Health, Safety and Security Advisory Panel

Date: Tuesday 12 March 2024

Time: 10.00 am

Venue: Via Teams only.

Present: Simon Blanchflower CBE (Chair)
Phil Mead
Helene Raynsford

In Attendance: Mark Camley, Executive Director of Park Operations and Venues
Ed Fane, Head of Venues
Tony Tolley, Head of Security and Safety
Leona Roche, Head of Development
Colin Naish, Executive Director of Construction
Peter Swordy, Director of Health, Safety and Compliance, London Stadium
Anthony Barnes, Head of Commercial, Park Operations and Venues (Item 16)
Momna Arif, LLDC Secretariat
Sue Riley, GLA Secretariat

The Chair advised that the proceedings were being held under the LLDC's Remote Decision-Making scheme, which was available on the LLDC website.

Under the Scheme, the Chair has delegation from the Board to decide whether it is appropriate or desirable to transact business either at an in-person meeting or take decisions under a delegation conferred by the Scheme following consultation at a proceeding of the relevant Advisory Panel made up of LLDC Committee Members.

Apologies for Absence

1

1.1 There were no apologies for absence.

2 Declarations of Interest

- 2.1 The Chair noted that Members had declared registrable interests in line with the relevant Standing Orders and asked Members to confirm if they had any interests or additional interests to be declared related to matters listed on the agenda other than those already made and included in the register.

There were no additional declarations of interest.

3 Minutes of the previous meeting held on 17 October 2023

- 3.1 **It was agreed that the minutes of the meeting of the Committee held on 17 October 2023 be signed by the Chair as a correct record, following consultation with available Members of the Advisory Panel.**

4 Matters Arising and Action List

- 4.1 **The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel noted the Actions List.**

5 Executive Director of Park Operations and Venues' Update

- 5.1 The Executive Director of Park, Operations and Venues provided an update on health, safety and security activity.
- 5.2 The level of incidents remained low. The Planning team had received an award for its work on women and girls' safety guidance.
- 5.3 Members asked that their thanks and recognition for the member of security staff who went above and beyond their duties in assisting a member of the public be recorded.
- 5.4 Security staff were provided with personal protection clothing and rigorous training, including a rules of engagement document.
- 5.5 Further details were provided on the Delaware North employee incident. The protective barriers around the cabling trench had been removed post event. No injury had been sustained., Negligence from media staff post events was a known issue and work is ongoing to raise health and safety practices with the media.
- 5.6 Members' concerns would be raised with Delaware North regarding hot water burns to members of the public, staffing incidents, and lack of health and safety focus. **[Action: Director of Health, Safety and Compliance, LS185]**
- 5.7 Further details on the dislodged hoarding at East Bank were provided. A full review had taken place and all similar hoardings have subsequently been removed.
- 5.8 **The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel, noted the report.**

6 Health, Safety and Security Trends

- 6.1 The Executive Director of Park, Operations and Venues presented the report containing information on health, safety and security trends data for Quarter 2 2023/24 to Quarter 3 2023/24.
- 6.2 The Chair welcomed the low number of incidents and positive downward trends. It was agreed that trend data would be presented in relation to visitor numbers in future reports and if possible, compared to any benchmarking data for similar organisations.
[Action: LLDC Secretariat]
- 6.3 The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel, noted the report.**

7 London Stadium Update

- 7.1 The Director of Health, Safety and Compliance LS185 provided the update on health, safety and security activity related to the London Stadium (LS185).
- 7.2 The Advisory Panel discussed the large number of football events held and the behaviour of fans, which was often challenging. Challenges included the way tickets were used, lack of parental responsibility at football matches, transport engineering works and late match kick off times. The enforcement of bans was also difficult due to the way that season tickets are issued.
- 7.3 Officers expressed disappointment at the lack of support by the Crown Prosecution Service in pursuing the prosecution of violence and assaults against staff, including racial abuse. Discussions would be held off line with Advisory Panel Members to explore how pressure might be able to be brought to bear.
[Action: Director of Health, Safety and Compliance/Helene Raynsford]
- 7.4 Stadium staff were provided by multiple agencies, so no formal support was offered but engagement directly with the agency and staff involved in any incidents at the time was provided. Travel costs to court were also covered by the LLDC.
- 7.5 The Advisory Panel acknowledged the on-going challenges faced by all staff in helping to manage events at the Stadium.
- 7.6 The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel, noted the report.**

8 Construction Related Health and Safety Update

- 8.1 The Head of Security and Safety, LLDC Park Operations and Venues presented the update on health, safety and wellbeing matters over the last period, across the range of construction areas.
- 8.2 The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel, noted the report.**

9 LLDC Park and Venues Safeguarding Update - September - December 2023

- 9.1 The Head of Venues presented the update on safeguarding incidents for the period between September and December 2023.
- 9.2 There had a been a recent change of venue operators. LLDC continued to ensure regular safeguarding reports were provided. An internal review of LLDC safeguarding reporting and processes had also taken place, including work placements of young people and vulnerable adults.
- 9.3 The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel, noted the report.**

10 Health, Safety and Security Risk Update

- 10.1 The Executive Director of Park Operations and Venue presented the update on major health, safety and security risks identified by LLDC.
- 10.2 The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel, noted the report.**

11 Any other business the Chair considers urgent

- 11.1 There was no urgent business.

12 Date of Next Meeting

- 12.1 The Advisory Panel noted that the next meeting was due to be held on Tuesday 15 October 2024 at 10.00am.**

13 Exclusion of the Press and Public

- 13.1 The Chair, following consultation with available Members of the Advisory Panel, agreed that the public and press be excluded from the meeting, in accordance with Part 1, paragraph 3 of Schedule 12A to the Local Government Act 1972 (as amended), in order to consider the exempt papers. Each of these papers contained information relating to the financial or business affairs of a person or authority.**

14 Minutes of the previous meeting held on 17 October 2023 containing exempt information

- 14.1 It was agreed that the minutes of the meeting of the Committee held on 17 October 2023 containing exempt information be signed by the Chair as a correct record, following consultation with available Members of the Advisory Panel.**

- 15 Matters Arising and Actions List that contain exempt information**
- 15.1 The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel, noted the report.**
- 16 Executive Director of Park Operations and Venues' Update - Exempt information relating to the Item on Part 1**
- 16.1 The Executive Director of Park Operations and Venues presented the update on health, safety and security activity, that contains exempt information, related to the remit of the Committee.
- 16.2 The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel, noted the report.**
- 17 Construction Related Health and Safety Update - exempt information relating to the Item on Part 1**
- 17.1 The Head of Safety and Security Park Operations and Venues presented the update on health, safety and wellbeing activity related to construction activity, which contains exempt information.
- 17.2 The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel, noted the report.**
- 18 LLDC Park and Venues Safeguarding Update - Exempt information relating to the Item on Part 1**
- 18.1 The Head of Venues presented the update on safeguarding matters, containing exempt information.
- 18.2 The Chair, following consultation with available Members of the Health, Safety and Security Committee Advisory Panel, noted the report.**
- 19 Health, Safety and Security Risk Update - Exempt information relating to the Item on Part 1**
- 19.1 The Executive Director of Park Operations and Venues presented the update on health, safety and security risks identified by LLDC that contain exempt information.
- 19.2 A report on lighting review would be submitted to the next meeting.
- 19.3 It was agreed that a risk around transition/evolution of the organisation be added. **[Action: LLDC Secretariat]**

19.4 A summary report of summer events and risks would be submitted to the next meeting. **[Action: LLDC Secretariat]**

19.5 The Advisory Panel noted the report and appendices.

20. Close of Meeting

20.1 The meeting closed at 11.30am.

Chair

Date

Contact Officer: Momna Arif, LLDC, Floor 9, 5 Endeavour Square, London E20 1JN.
Email: MomnaArif@londonlegacy.co.uk

Health, Safety and Security Committee Actions List (reported to the meeting on 15 October 2024)

Actions from the last meeting (12 March 2024)

Minute No.	Item/Description	Action By	Target Date	Status/note
5.6	Executive Director of Park Operations and Venues' Update Members' concerns would be raised with Delaware North regarding hot water burns to members of the public, staffing incidents and lack of health and safety focus.	Peter Swordy	15 October 2024	Complete - The number of minor burns has greatly reduced but there is still an issue that DN do not have their own site-based H&S Manager.
6.2	Health, Safety and Security Trends Trends data to be presented in relation to visitor numbers and if possible compared to any benchmarking data for similar organisations	Momna Arif	15 October 2024	Complete - Comparable anonymised data was unavailable however a Trends update is on the agenda for this meeting.
7.4	London Stadium Update Discussions to be held offline with Members to explore how pressure might be able to be brought to bear in relation to the lack of support by the CPS in pursuing the prosecution of violence and assaults against staff.	Peter Swordy	15 October 2024	Complete - The police have spent time with the CPS emphasising the importance of football related crimes. This is now bearing fruit with several arrests and successful prosecutions.

Actions from previous meetings: None.



Subject: Executive Director of Park Operations and Venues update
Meeting date: 15 October 2024
Report to: Health, Safety and Security Committee
Report of: Mark Camley, Executive Director of Park Operations and Venues

This report will be considered in public

1. SUMMARY

- 1.1. This paper provides a report of Health, Safety and Security activity since the last meeting of the Committee.

2. RECOMMENDATIONS

- 2.1. **The Committee is asked to note this report.**

3. PARK AND VENUES

- 3.1. The Committee is aware, through reports to the Board, of some ASB issues over the summer related to large groups congregating in the south of the Park. The Security team is working with the local authorities, other landowners, and LLDC colleagues to try to make the activities safe and welcoming for all.
- 3.2. Over the summer there has also been a spike in thefts from vehicles in and around the Park. The Security team are working with the police on this. The team are also continuing to work with the MPS on mobile phone theft. This has resulted in four arrests in the last week.
- 3.3. On a more positive note, the work of the Women and Girls Safety Group continues to do excellent work, including the publication of the *Creating Spaces That Work for Women and Girls* handbook, and to win awards. In this next phase, the Group look to engage further with signatories of the Charter to share learning and agree a way of continuing to work together.
- 3.4. There was a RIDDOR at the Copper Box Arena, and there are more details contained in the Trends report.
- 3.5. There is a separate London Stadium report.

4. CONSTRUCTION

- 4.1. East Bank continues to have an exemplary safety record. There were four minor incidents on the phase 2 works on Eastwick, including a sprained ankle, cut to hand and graze to lower leg. First aid was applied, and accident reports completed on each. None resulted in lost time.
- 4.2. LLDC remains responsible for the Construction Transport Management Group for Hackney Wick and Fish Island until the planning responsibility returns to the local

authorities. Over the summer, there have been issues on a couple of sites. Firstly, related to smells emanating from groundworks. The health and safety team worked with Planning colleagues and environmental health officers from the Boroughs to stop works until a revised method of working could be designed. The second site has had issues with deliveries causing difficulty for local residents and pedestrians. This was raised with the management team and some adjustments were made, but this has had to be re-iterated on a couple of further occasions.

5. DISTRICT HEATING NETWORK

- 5.1. Over the summer period, Bring Energy have undertaken a review of over 200 connections to the network and made repairs as they went to make the network more resilient for the coming winter. There were two restricted outages as a result of the works, one at Here East and the other impacted two residential blocks in East Wick phase 1. LLDC ensured communications were in place with residents and tenants throughout both outages.

6. CHEMICAL SPILLAGE

- 6.1. An update will be provided at the meeting.

7. MATURITY MODEL

- 7.1. Tony Tolley has left LLDC to take up a role at URW (Westfield). Chris Jones has recently joined us from Kings Cross. This has delayed some of the work on the maturity model action plan, but an update will be provided at the meeting.

8. LEGAL IMPLICATIONS

- 8.1. There are no legal implications to this report.

9. FINANCIAL IMPLICATIONS

- 9.1. There are no financial implications to this report.

10. LIST OF APPENDICES TO THIS REPORT

None

List of Background Papers

None

Report originator(s):

Mark Camley

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Subject: Health, Safety and Security Trends
Meeting date: 15 October 2024
Report to: Health, Safety and Security Committee
Report of: Mark Camley, Executive Director of Park Operations and Venues

This report will be considered in public.

1. SUMMARY

- 1.1. This report contains information about Health, Safety and Security Trends data from Q4 of 2023/24 through to Q2 of 2024/25
- 1.2. Trends data is presented for Park Operations and Venues and Construction, East Bank and London Stadium.

2. RECOMMENDATION

- 2.1 The Committee is asked to note the report.

3. BACKGROUND

- 3.1. At a previous Health, Safety and Security Committee meeting, the Committee requested to see Health, Safety and Security trends data across a period.
- 3.2. Trends across 2023/24 and 2024/25 are presented in three separate tables under the main business area of LLDC's responsibilities reporting RIDDORS, Time Lost, No Time Lost/Other and Near Misses.
- 3.3. The tables below show the trends across two quarters for each area and category.

London Stadium

	2023/24 Q4 (Jan – March)	2024/25 Q1 (April-June)	2024/25 Q2 (July – Sept)
RIDDORS	0	1	1
Time Lost	0	0	0
No Time Lost/Other	17	78	28
Near misses	67	115	147

East Bank

	2023/24 Q4 (Jan – March)	2024/25 Q1 (April-June)	2024/25 Q2 (July – Sept)
RIDDORS	0	0	0
Time Lost	0	1	1
No Time Lost/Other	0	0	0
Near misses	0	3	1

Park Venues and Construction

	2023/24 Q4 (Jan – March)	2024/25 Q1 (April-June)	2024/25 Q2 (July – Sept)
RIDDORS	0	0	1
Time Lost	0	0	0
No Time Lost/Other	17	46	11
Near misses	14	26	5

4. TRENDS ANALYSIS

- 4.1. Two RIDDORS were reported at the London Stadium in Q1 and Q2 of 2024/25 and one RIDDOR on the Park Venues (Copper Box Area), with no reports elsewhere on the Park.
- 4.2. There remains a relatively high number of 'Near Misses' reported at the London Stadium but as highlighted previously, this reflects increased training and greater awareness leading to improved reporting. The 2024/25 Q2 figure was the highest number of 'Near Misses' and this may in part reflect the Stadium's programme of events over the summer 2024 and various seat moves.
- 4.3. In the previous period there was a drop in 'No Time Lost' at East Bank in Q3, this has trended upwards to 1 over Q1 and Q2 of 2024/25. There have also been 'Near Misses' reported over Q1 and Q2 of the same period.
- 4.4. There has been an increase in incidents across Park Venues and Construction with an increase in anti-social behaviour from skaters outside UCL and Thornton Street and other locations across the Park. The number of reported 'Near Misses' reflects the on-going work encouraging the reporting of incidents to ensure intervention and to reduce the chance of future accidents.

5. FINANCIAL IMPLICATIONS

- 5.1. There are no financial implications relating to this report.

6. LEGAL IMPLICATIONS

- 6.1. There are no legal implications relating to this report.

7. APPENDICES

- 7.1. None

List of Background Papers:

None

Report originator(s):

Momna Arif

Email:

MomnaArif@londonlegacy.co.uk

Subject: London Stadium Update
Meeting date: 15 October 2024
Report to: Health, Safety and Security Committee
Report of: Peter Swordy, Director of Health and Safety Compliance, LS185

This report will be considered in public

1. SUMMARY

- 1.1. This report provides an update on Health, Safety and Security activities related to the London Stadium

2. RECOMMENDATION

- 2.1 The Committee is asked to note the report and update.

3. LONDON STADIUM EVENTS AND MATCHES

- 3.1. The table below outlines the events held at the London Stadium between 26 February 2024 and 21 September 2024.

Event	Date	Actual attendance	Medical Cases Public	Medical Cases Staff	Medical case to hospital
Brentford	26 Feb 2024	40,880	3	4	1
Burnley	10 March 2024	42,760	7	0	0
Freiburg	14 March 2024	46,816	9	1	1
Aston Villa	17 March 2024	48,891	9	1	0
Spain v Columbia	22 March 2024	36,663	9	3	1
Tottenham Hotspur	2 April 2024	55,098	8	3	1
Fulham	14 April 2024	49,069	7	1	1
Bayer Leverkusen	18 April 2024	58,592	13	2	1
Liverpool	27 April 2024	55,388	3	2	2
Luton	11 May 2024	54,165	17	8	0
Summer	Events	-	-	-	-

Event	Date	Actual attendance	Medical Cases Public	Medical Cases Staff	Medical case to hospital
Major League Baseball (MLB) practice	7 June 2024	5,233	2	0	0
MLB Day 1	8 June 2024	46,861	32	10	1
MLB Day 2	9 June 2024	46,133	22	12	0
Foo Fighters 1	20 June 2024	70,917	63	11	1
Foo Fighters 2	22 June 2024	72,536	80	5	5
Burna Boy	29 June 2024	53,721	105	12	5
Monster Jam	13 July 2024	28,533	14	0	1
UK Athletics (*Athletes)	20 July 2024	51,617	12	8 (*2)	0
Celta de Vigo	10 August 2024	16,078	5	2	0
Aston Villa	17 August 2024	55,611	17	5	2
Bournemouth	28 August 2024	42,403	12	2	0
Man City	31 August 2024	53,962	7	5	1
Chelsea	21 September 2024	55,515	10	2	0

4. HEALTH, SAFETY AND SECURITY UPDATE

- 4.1. Licence to operate - the SGSA approved the licence to admit spectators for the 2024/25 season but have issued a noticed of a formal warning on 1 January 2025 if persistent standing is not reduced or eliminated. London Stadium has written to the Chief Executive Officer of the Sports Ground Safety Authority with evidence of improvements and actions taken to date.
- 4.2. Security - the mainland national terrorism Threat Level continues to be 'Substantial' - an attack is likely.
- 4.3. CCTV - the Stadium Team is implementing a programme of lifecycle renewals. This will involve replacement of old and new cameras where required (dead spots). There is also a programme of changing coaxial cable cameras (Olympics 2012) to IP data cable/communication cameras.
- 4.4. Police - relations are positive with the Metropolitan Police Service. A recent point of note has been three events where there have been anti-social behaviour issues surrounding roller skaters/people on foot /Lime bikes. A meeting was held with many stakeholders to gather views and actions. The police issued a dispersal order (Section 34 and 35 Anti-Social Behaviour, Crime and Policing Act 2014 (ABCPA 2014) for the Chelsea match 21 September 2024. There were three PSU (Police Support Unit consisting of 22 officers), horses and a helicopter were in attendance, on this occasion the skaters did not emerge in numbers.

- 4.4.1. The summer events saw no major police action, but suitable plans and resources were in place.
- 4.4.2. LS185 attended the end of season police and clubs meeting at Millwall Football Club's stadium.
- 4.4.3. London Stadium continues to provide police assistance for training in the following areas:
 - Public Order training around 100 officers over two days;
 - London Riots launch point;
 - Diplomatic protection training over two days; and
 - DFO training day.
- 4.5. Crime - the stadium is in the process of becoming a Safe Haven for Lone Women and Vulnerable Adults (for short periods). This was used recently when two members of the public were robbed outside of Gate 1 and cared for by Stadium Staff in secure facilities.
- 4.6. Accidents - a contractors vehicle struck the bollards at gate 1 (HVM); they sustained substantial damage to their vehicle. The cause of this incident was that the operator of the bollards raised them whilst the vehicle was in motion. The security provider investigated this incident, and preventative action was taken
 - 4.6.1. There are a small number of claims against the Stadium for injuries potentially attributable to the venue. Currently there are 3 open claims, all three of those are with being dealt with by the Stadium insurance company. They range from 2021- 2023.
 - 4.6.2. A public hired e-bike struck one of the glass panels outside entrance B. This has resulted in a new piece of glass being having to be sourced. This will be dealt with via the Stadium insurance route.
 - 4.6.3. There were two RIDDOR reportable incidents during this reporting period. One MOP jumped or fell off the Stadium Island, landing on to a steep grass verge. The other was an employee of the Stadium Catering company.
 - 4.6.4. On another occasion during baseball a fan tried to catch a ball and fell over a safety handrail and tumbled to ground. They suffered minor injuries.
 - 4.6.5. Outside of the football season, in the seat transition period, the Stadium employed medics to attend to any first aid incidents. This has proven to be extremely valuable as it reduces time spent off work and it takes away the burden on the NHS.
 - 4.6.6. There were some severe medical incidents during this period. The use of medical support for events has proven to be extremely valuable for event attendees and staff.
 - 4.6.7. First Aid training (EFAW 1 day) took place for stadium staff and contractors on December 23 2023 and January 24 2024 and is up to date currently.
- 4.7. Auditing - throughout the season, the Stadium has successfully undergone a series of comprehensive audits conducted by key regulatory bodies, the Sports Grounds Safety Authority (SGSA) and Newham Council being the main ones. The Premier League and West Ham Utd also carry out regular audits.

These assessments have been instrumental in evaluating various aspects of stadium operations, planning, safety, and security, and the outcomes have been notably favourable. Each audit has resulted in valuable feedback, highlighting the Stadium's commitment to maintaining high standards of operational excellence and regulatory compliance. The thorough evaluation process has not only reinforced the effectiveness of existing safety protocols but has also provided valuable insights for continuous improvement.

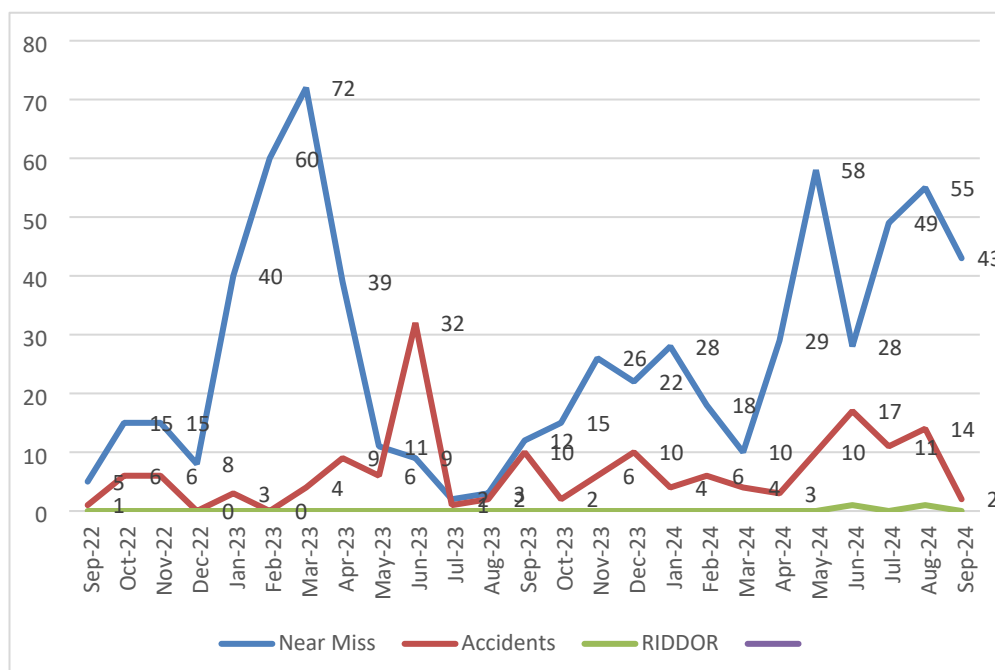
The collaborative engagement with these auditing bodies reflects the Stadium's dedication to promoting a safe and enjoyable environment for all attendees, thereby enhancing its reputation as a premier venue for events.

- 4.8. Working with others - the Director of Health Safety and Compliance regularly attends IOSH meetings with other similar venues as part of the IOSH Sports Grounds and Venues Sub Committee.
- 4.9. Resilience - London Stadium held a tabletop exercise on stadium contingency plans for Summer 2024 on 24 May 2024.
 - 4.9.1. Event readiness meetings are bi-monthly ongoing with Stadium SAG (Police, Fire, NHS, Newham, etc).
- 4.10. Fire safety - the Fire Strategy review is ongoing. An interim report has been issued in September 2024. This was again updated and re-issued in October 2024. There have been some changes to the use of the Stadium since the last report and these are being worked through.
 - 4.10.1. Fire Risk assessment - this is due to be completed by the end of October 2024. A site visit for the assessor has been scheduled for the 1 October 2024
- 4.11. Certification - the recent achievement of ISO45001 Certification marks a significant milestone for the London Stadium, reflecting the teams unwavering commitment to health and safety management. This internationally recognised standard underscores the Stadium's proactive approach to creating a safe working environment for all employees, contractors, and visitors. The thorough audit conducted as part of this certification process yielded exceptional results, with zero non-conformances or corrective actions identified. This external audit not only demonstrates the Stadium's adherence to best practices in health and safety but also emphasizes a culture of continuous improvement and diligence in mitigating risks.

As ISO45001 is integrated into Stadium daily operations, it is recognised that certification is just the beginning of an ongoing journey towards excellence. The systems approach to health and safety management promotes a holistic perspective, which encourages regular assessments, training, and employee involvement in safety processes. By embedding this framework into organisational culture, the London Stadium team strives to enhance safety performance consistently and ensure that best practices are maintained across all levels. Moving forward, the team is committed to fostering an environment where health and safety are prioritized, where staff feel empowered to contribute to making the London Stadium a benchmark for safety in the industry
- 4.12. Summer concert events – some key de-brief learning points:
 - 4.12.1. Better use and control of accessible platforms - ticket sales more precise and preserve spectator views.
 - 4.12.2. Backstage/players block security - some promoter issues.
 - 4.12.3. Egress issues on Foo Fighters first night - Carpenters Road barrier breach.
 - 4.12.4. Promoter/artist friends and family needed some managing.

- 4.12.5. Staff availability on concerts - stretched but met numbers – other venue clashes.
- 4.12.6. Vehicle access pass issues on Burna Boy – list used not updated.
- 4.12.7. Safeguarding issues no serious issues - police provided a VAWG unit.

4.13. Safety Statistics - near miss reports and accidents February to September 2024



4.14. Safety Statistics - RIDDORS/lost time/other

	2023/24 Q4	2024/25 Q1	2024/25 Q2
RIDDORS	0	1	1
Time Lost	0	0	0
No Time Lost/Other	17	78	28
Near misses	67	115	147

5. FINANCIAL IMPLICATIONS

- 5.1. Due to the departure of the Technical Manager, training is being provided on some of the security systems required for some key team members.
- 5.2. A fire door register has been created and priorities have now been set for funding replacements. They continue to suffer damage in high usage areas.
- 5.3. The Stadium Fire Strategy is almost complete. There has been a slight delay due to some questions that have been raised by the Roof Solar Panel Project.
- 5.4. There are several projects that are currently either, underway, completed or in the planning stage.
- 5.5. Security arrangements at the main entrance are being reviewed for potential future improvements.
- 5.6. Materials for the Solar Panel Project are arriving in October 2024 and works are planned to start the same month.

6. LEGAL IMPLICATIONS

6.1. There are no legal implications relating to this report.

7. EQUALITY CONSIDERATIONS AND PRIORITY THEMES

7.1. There are no negative impact on equalities issues and any protected characteristics groups from this report.

8. APPENDICES

Appendix 1 – Crowd Safety Staff – LS185

List of Background Papers:

None

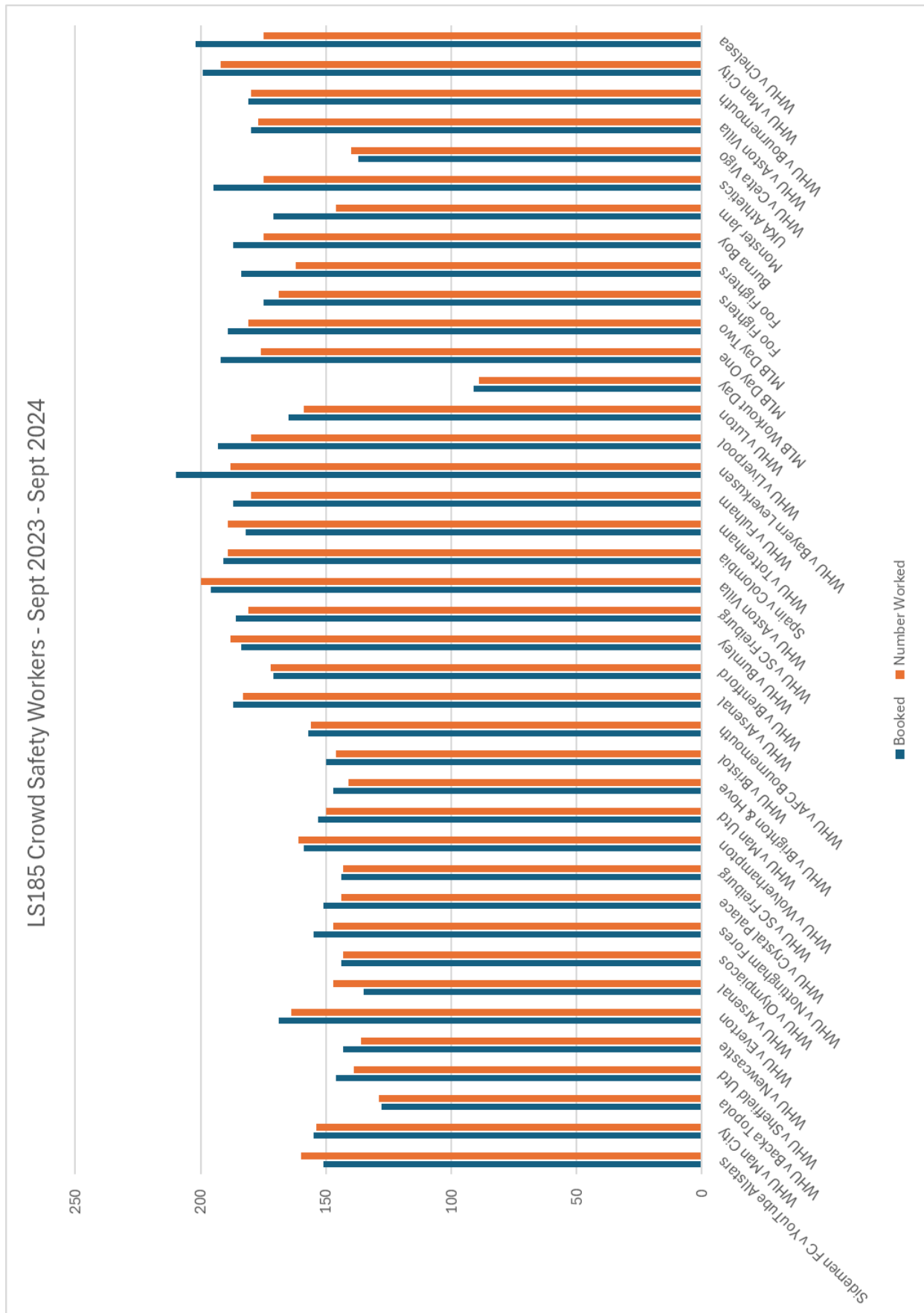
Report originator(s):

Peter Swordy

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Peter.Swordy@londonstadium185.com

Appendix 1 – Crowd Safety Staff LS185



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Subject: LLDC Park and Venues Safeguarding Update: January - August 2024

Meeting date: 15 October 2024

Report to: Health, Safety and Security Committee

Report of: Edward Fane, Head of Venues

This report will be considered in public

1. SUMMARY

- 1.1. This paper provides an update to the Committee on Safeguarding incidents for the periods between January - August 2024 as reported by the following:

Copper Box Arena	Timber Lodge Café
London Aquatics Centre	Our Parklife (OPL, subcontractor to Idverde responsible for volunteering programme)
Riverside East (from May)	London Stadium
LLDC Events	LLDC Park Security

- 1.2. LLDC is not accountable for the Health, Safety and Security reporting for ABBA Voyage, Here East or Lee Valley Venues and is reliant upon information supplied directly from the operators above to provide updates.
- 1.3. A report is included in Part 2 of the Agenda, which contains exempt supplemental information.

2. RECOMMENDATION

- 2.1 The Committee is asked to note the report and updates.**

3. BACKGROUND

- 3.1. During the period between January-August 2024, there were over 71m visitors to the Park and venues.
- 3.2. There was a total of 133 Safeguarding incidents reported across the venues during this period. Of these, 115 were reported by London Stadium.
- 3.3. There was one Safeguarding report received from the London Aquatics Centre, and none at the Copper Box Arena.
- 3.4. There was 15 incidents of Safeguarding and concerns for welfare reported related to Park security. There were no reports of Safeguarding incidents related to Park events. Riverside East, Timber Lodge Café, and OPL also reported no incidents of safeguarding.

4. SAFEGUARDING POLICY UPDATE

4.1. The change in operators at the following venues:

London Aquatics Centre, Riverside East, and Timber Lodge has required that new Safeguarding policies have been provided.

5. FINANCIAL IMPLICATIONS

5.1. There are no financial implications relating to this report.

6. LEGAL IMPLICATIONS

6.1. There are no legal implications relating to this report.

7. EQUALITY CONSIDERATIONS AND PRIORITY THEMES

- 7.1. LLDC must have due regard to the need to eliminate unlawful discrimination, harassment and victimisation as well as to advance equality of opportunity and foster good relations between people who share a protected characteristic and those who do not under section 149 of the Equality Act 2010. This may involve removing or minimising any disadvantage suffered by those who share a relevant protected characteristic, taking steps to meet the needs of such people; and encouraging them to participate in public life, or in any other activity where their participation is disproportionately low, including tackling prejudice and promoting understanding. The protected characteristics and groups are: age, disability, gender reassignment, pregnancy and maternity, race, gender, religion or belief, sexual orientation and marriage/ civil partnership status. Compliance with the Act may involve treating people with a protected characteristic more favourably than those without the characteristic.
- 7.2. LLDC is continuing the priority themes set by its predecessor the Olympic Park Legacy Company. These are: Promoting convergence and community participation; Championing equalities and inclusion; Ensuring high quality design; Ensuring environmental sustainability.
- 7.3. There are no negative impact on equalities issues and any protected characteristics groups from this report.

8. APPENDICES

8.1. None.

List of Background Papers: None
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Report originator(s):
Email:

Madeleine Bromley
MadeleineBromley@london.legacy.co.uk

Subject: Health, Safety and Security Risk Update
Date: 15 October 2024
Report to: Health, Safety and Security Committee
Report of: Mark Camley, Executive Director of Park Operations and Venues

This report will be considered in public

1. SUMMARY

- 1.1. This paper is intended to update the Health, Safety and Security Committee on major health, safety and security risks identified by LLDC.
- 1.2. Further information on the risks contained this report, including a heat map and risk register, can be found in a separate item on Part 2 of the agenda (contains exempt information). The information is exempt by virtue of part 1, paragraph 3 a of Schedule 12A of the Local Government Act 1972 in that it contains information relating to the financial or business affairs of a person or authority, and information relating to any action taken or to be taken in connection with the prevention, investigation, or prosecution of crime.

2. RECOMMENDATION

- 2.1 The Committee asked to note this report.

3. BACKGROUND

- 3.1. The Health, Safety and Security risk register and heatmap were reviewed by the Committee at the meeting in March 2024. Both documents are appended to the report in part 2 of the meeting and have been updated incorporating comments from the Committee and feedback and comments from LLDC Officers.
- 3.2. The risk ratings referenced in this paper are based on residual risk assessment taking account of mitigating controls that are in place to reduce both the likelihood and consequence of a risk where consequence is solely measured against security and health and safety criteria.

4. FINANCIAL IMPLICATIONS

- 4.1. There are no new funding implications of the report.

5. LEGAL IMPLICATIONS

- 5.1. There are no legal implications of the review.

6. PRIORITY THEMES

- 6.1. The report has no implications for LLDC's priority themes.

7. APPENDICES

7.1. There are no appendices to this report.

List of Background Papers:

None

Report originator(s):

Momna Arif

Email:

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