



6 October 2025

**INFORMATION REQUEST REFERENCE 25-028**

Thank you for your information request, received on 17 August 2025. Apologies for the delay responding to you.

London Legacy Development Corporation (LLDC) do hold the information you requested. You asked LLDC to provide the following information under the Freedom of Information Act 2000 (FOIA):

1. *Complaints policy*
2. *Behaviour Policy*
3. *SEND policy*
4. *Incident report*
5. *Risk assessment*

Please see attached the information you have requested. However, prior to disclosure, LLDC assess whether any exemptions under the Freedom of Information Act 2000 may apply. We have redacted information where exemptions apply such as personal information which is exempt under section 40(1) and 40(2) of the FOI legislation which states about personal information of the requester and that of third parties respectively.

The incident reports are exempted under Section 40(1) and 40(2) of the FOI legislation. To disclose this information, LLDC is treating and dealing with this information as a Personal Data Subject Access request. A separate correspondence and information disclosure laws under the Data Protection Act 2018 will be used to provide you with this information.

If you have any questions or would like to clarify any aspect of your request, please do not hesitate to contact us.

Kind regards,

Freedom of Information Officer  
London Legacy Development Corporation

---

If you are unhappy with our response to your request and wish to make a request for an internal review of our response, you should write to:

Chief Operating Officer  
London Legacy Development Corporation  
Level 9  
5 Endeavour Square  
Stratford  
E20 1JN

Email: [FOI@londonlegacy.co.uk](mailto:FOI@londonlegacy.co.uk)

Please note: requests for internal reviews received more than forty working days after the initial response will not be handled.

If you are not content with the outcome of the internal review, you may appeal directly to the Information Commissioner at the address given below. You should do this within two months of our final decision. There is no charge for making an appeal.

Further information on the Freedom of Information Act 2000 is available from the Information Commissioner's Office:

Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Telephone 08456 30 60 60 or 01625 54 57 45

Website [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

London Legacy Development Corporation