

From: [Anthony Hollingsworth](#)
To: [Peter Hendy](#); [Lyn Garner](#)
Cc: [REDACTED]
Subject: FW: Bow Goods Yard - New Development
Date: 29 January 2019 10:28:06

Hi Peter, you should be aware of the email below and that he has copied in the Mayor and Mayor's of LBN and LBTH. [REDACTED] is a persistent writer and has absorbed a lot of time of various officers at LBTH Environmental Health (EHO) and the Environment Agency (the latter two are the appropriate authorities to take any required enforcement action) and my team. My team has brokered meetings with all parties including DB Cargo as leaseholders/operators of the site in order to see what can be controlled given that the site benefits from permitted development rights to operate unrestricted (in planning terms) as a protected rail freight facility. We have made clear to [REDACTED] on numerous occasions that whilst sympathetic to his distress, the Corporation cannot control activity at the site and I understand that previously both LBTH and the EA have concluded that DB are operating within the restrictions imposed via other relevant noise and environmental legislation. Because we have received this complaint we will be informing colleagues at LBTH EHO as they would need to investigate whether there is a statutory nuisance generated by the light pollution he complains about. I'm not sure entirely what action, if any, that LBTH will take as I understand that the EHO senior management has instructed its staff not to deal with previous complaints from [REDACTED]. DB hasn't been great at responding or managing the situation regarding [REDACTED] complaints. They rarely respond to him, nor indeed my team when we raise issues with them. I don't know whether that's something you may be able to ask senior NR staff to raise with DB. At least the latter could be polite enough to respond to [REDACTED] complaints.

Happy to discuss

Anthony

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