

MEMORANDUM OF UNDERSTANDING FOR THE MANAGEMENT OF STADIUM BANNING PROTOCOLS

A JOINT PROTOCOL BETWEEN
WEST HAM UNITED AND LONDON STADIUM 185 LTD



VERSION CONTROL AND AMENDMENTS

Version	Written / Updated by	Date	Information / Change Log	Checked By
1	s.40	22.11.2018	1 st Draft	
2	s.40 / s.40	23.11.2018	2 nd Draft	
3	s.40 / s.40	28.11.2018	Final Draft	
4	s.40 / s.40	15.10.2019	Review	
5	s.40 s.40	24.10.2019	Final text agreed.	

INTRODUCTION

On a Match day, any spectator found breaking a ground regulation or behaving in an unlawful manner, they should be ejected from the stadium by London Stadium 185 Ltd Staff. Any ejection that is to be made should be authorised by the event control room.

Once ejected, an incident report is to be written and reviewed, normally post-match by the s.40

For any ejection which falls into the offence matrix below, West Ham United (WHU) must be made aware as soon as reasonably practicable, so the appropriate response can be communicated to the individual or group.

This document seeks to formalise the banning process for supporters who have been involved in incidents at the London stadium. WHU and (LS185) will have identified circumstances where their activities or actions, have fallen outside of the acceptable behaviour for the stadium and thus necessitate a ban from the stadium.

The process which will be followed will normally be instigated by either WHU or LS185 however on occasions an investigation may be prompted by the Police or another agency.

BANNING PROCESS - STEPS TO BE TAKEN

s.31

s.31

Agreement between WHU and LS185 will be reached to determine the type and length of the ban with reference to the matrix below, and WHU will then compose a suitable letter which must include the


reason for the ban and detail of the ban duration. The letter will also include details of the independent appeals procedure. LS185 as the Premises Licence holder and Stadium Operator will ultimately ratify the appeals procedure.

The letter will be signed by representatives from WHU and LS185 and sent recorded delivery to the person concerned.

Copies of the letter will be retained by WHU and electronic copies filed by both WHU and LS185.

Once confirmed WHU will notify their ticketing department of the relevant details so that season cards and tickets may be cancelled, and records updated.

OFFENCE MATRIX

	Offence	1 st Offence	2 nd Offence	3 rd Offence
1	 <p>S.31</p>			
2				
3				
4				
5				
6				
7				

8	S.31
9	
10	
11	
12	

OFFENCES AWAY FROM THE LONDON STADIUM

If notified by relevant authorities that a supporter travelling to, attending or returning from an away fixture has breached ground regulations or is suspected of committing an offence then those circumstances should be reviewed within the context of this banning protocol.

GROUND REGULATIONS

s.31

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s.31

s.31

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APPEALS PROCEDURE

It is the responsibility of LS185 to manage the appeals procedure, WHU support the findings of the independent appeals board. There is no timescale formally set for this process although it will be dealt with as so as is reasonably practicable.

BANNING PROCESS FLOW CHART

