

[REDACTED]

08 May 2019

INFORMATION REQUEST REFERENCE 19-018

Dear Requestor,

Thank you for your information request, received on 09 April 2019 after you had received our response to FOI request 19-016. You asked the London Legacy Development Corporation (Legacy Corporation) to provide the following information under the Freedom of Information Act 2000 (FOIA):

Thank you for your answer and for the document provided. If it isn't too much, I would like to know if it was possible to have more detailed data and results over the past years. I understand if the results are confidential, but it would be very useful for my research.

With consideration to the first part of your request "*I would like to know if it was possible to have more detailed data*"; the Legacy Corporation can confirm that we hold the information, however, the detailed data for the 2017/18 visitor survey is stored on our behalf by the research agency that conducted the work.

After consulting with the research agency, they have estimated the cost to extract the information. As this would exceed the appropriate limit as defined by FOIA section 12, the Legacy Corporation cannot justify the cost that would be required to answer this part of your request, therefore we are refusing to respond as the cost of compliance would exceed the appropriate limit.

s. 12 - Exemption where cost of compliance exceeds appropriate limit.

- (1) *Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.*

The appropriate limit is £450, however, only the time taken to;

- a. establishing if the information is held;
- b. locating the information;
- c. retrieving the information; and
- d. extracting the information;

can be taken into consideration when calculating the estimated costs of answering the request.

In regard to the second section of your request "*results over the past years.*" I have attached the detailed QEOP Visitor research findings for 2016/17 as Annex A. The 2016/17 research was run using a slightly different methodology.

If you are unhappy with our response to your request and wish to make a complaint or request an internal review of our decision, you should write to:

Deputy Chief Executive
London Legacy Development Corporation
Level 10, 1 Stratford Place
Montfichet Road
London, E20 1EJ

Email: FOI@londonlegacy.co.uk

Please note: complaints and requests for internal review received more than two months after the initial response will not be handled.

If you are not content with the outcome of the internal review, you may appeal directly to the Information Commissioner at the address given below. You should do this within two months of our final decision. There is no charge for making an appeal.

Further information on the Freedom of Information Act 2000 is available from the Information Commissioner's Office:

Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Telephone 08456 30 60 60 or 01625 54 57 45

Website www.ico.gov.uk

Yours sincerely

FOI / EIR Co-ordinator
London Legacy Development Corporation