

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: capacity statement  
**Date:** 16 August 2016 13:36:18

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**From:** [REDACTED]  
**Sent:** 16 August 2016 13:24  
**To:** [REDACTED]@newham.gov.uk' <[REDACTED]@newham.gov.uk>  
**Cc:** [REDACTED] <[REDACTED]@westhamunited.co.uk>; [REDACTED]@newham.gov.uk;  
[REDACTED]@newham.gov.uk; [REDACTED] <[REDACTED]@westhamunited.co.uk>  
**Subject:** RE: capacity statement

[REDACTED]  
Please see below line supplied by you suggesting full capacity instead of 60k

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**From:** [REDACTED]@newham.gov.uk [mailto:[REDACTED]@newham.gov.uk]  
**Sent:** 16 August 2016 12:43  
**To:** [REDACTED] <[REDACTED]@westhamunited.co.uk>  
**Cc:** [REDACTED] <[REDACTED]@westhamunited.co.uk>; [REDACTED]@newham.gov.uk;  
[REDACTED]@newham.gov.uk  
**Subject:** RE: capacity statement

[REDACTED]  
Remove:

- All references to 60k – the operator was minded to apply for 60k and had put in an application on that basis which was never considered. Due to a number of security concerns – and conscious of the fact the club had oversold or allocated for Bournemouth - the operator applied for 57k with a significant range of mitigations. This was accepted by LSSAG and approved by the Council. If we are asked whether the club applied for 60k or what the issues were re refusal we will need to explain.
- Notion of disappointed.

Change the last line – potentially to full capacity?

The Club will continue to work with LS185, London Borough of Newham, the LSSAG and all relevant authorities and partners to operate at full capacity as soon as possible.

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**From:** [REDACTED] [mailto:[REDACTED]@westhamunited.co.uk]  
**Sent:** 16 August 2016 11:33  
**To:** [REDACTED]

**Subject:** FW: capacity statement

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**From:** [REDACTED]  
**Sent:** 16 August 2016 11:10  
**To:** [REDACTED] <[REDACTED]@westhamunited.co.uk>  
**Subject:** FW: capacity statement

**The Safety Advisory Group responsible for licensing the London Stadium have set Bournemouth capacity at 57,000**

**\* All Season Ticket Holders, Club London Members and Claret Members who have already been allocated tickets in the ballot will be accommodated within the 57,000 capacity.**

**\* At this time the Club is unable to release further tickets in the ballot to Claret Members, as had originally been planned, despite unprecedented demand for tickets.**

**Change from: The Safety Advisory Group responsible for licensing the London Stadium has formally**

**To:**

**Following a meeting of the London Stadium Safety advisory Group, Newham Council has formally agreed to increase the working capacity of the London Stadium to 57,000 (from 54,000) ahead of the Club's first home Premier League match against AFC Bournemouth on Sunday 21 August, meaning the club will not be able to use the full 60,000 seats in the stadium for this fixture.**

All West Ham United Season Ticket Holders, Club London Members and Claret Members who have already been allocated tickets in the ballot for the game will be able to take their seats for the historic match, alongside Bournemouth's official allocation of away supporters.

Both of the opening two fixtures were hailed a resounding success by supporters and media commentators alike but the SAG has identified that standing in an all-seater stadium is dangerous and contrary to ground regulations.

The Club appreciates that many supporters across the country do stand at football matches, but London Stadium is licensed as an all-seater Stadium and persistent standing has posed a significant problem to many supporters, particularly young and disabled ticket holders.

SAG will continue to monitor the situation very closely and acknowledged the clear messaging from the Club urging supporters to remain seated throughout the game.

**SAG will continue to monitor the situation very closely and has noted that the Club has issued messages to supporters to remain seated throughout the game.**

Vice Chairman Baroness Brady CBE said: "As a Board we must follow the guidance as set out by LSSAG to ensure more supporters are able to attend matches at our stunning new home.

“We are obviously very disappointed that we have not been able to use the 60,000 seats in the stadium, but respect the decision of LSSAG and will work closely with them and with our supporters so that we are able to utilise the full 60,000 capacity in the coming weeks.

“The SAG have identified that standing in an all-seater stadium is dangerous and that we must continue to communicate this to our supporters.”

Joint-Chairmen David Sullivan and David Gold added: “We understand the traditions of football and that many supporters like to stand, but the reality is that the license is for all-seating. Therefore, we urge our supporters to watch the game from their seats.”

**The Club will continue to work with LS185, London Borough of Newham, the LSSAG and all relevant authorities and partners to operate at the intended 60,000 capacity as soon as possible.**



[REDACTED] | PR and Communications Manager

E: [REDACTED] [@westhamunited.co.uk](mailto:[REDACTED]@westhamunited.co.uk) | T: [REDACTED] | M: [REDACTED]

**West Ham United**

[whufc.com](http://whufc.com)



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