

From: [REDACTED]
To: [REDACTED]
Subject: FW: RE: FW: RE:
Date: 16 August 2016 13:36:09

!

From: [REDACTED]
Sent: 16 August 2016 13:28
To: [REDACTED]@newham.gov.uk' <[REDACTED]@newham.gov.uk>
Cc: [REDACTED]@newham.gov.uk; [REDACTED] <[REDACTED]@westhamunited.co.uk>; [REDACTED]
<[REDACTED]@westhamunited.co.uk>; [REDACTED]
<[REDACTED]@westhamunited.co.uk>
Subject: RE: RE: FW: RE:

From: [REDACTED]@newham.gov.uk [mailto:[REDACTED]@newham.gov.uk]
Sent: 16 August 2016 13:22
To: [REDACTED] <[REDACTED]@westhamunited.co.uk>
Cc: [REDACTED]@newham.gov.uk; [REDACTED] <[REDACTED]@westhamunited.co.uk>; [REDACTED]
<[REDACTED]@westhamunited.co.uk>; [REDACTED]
<[REDACTED]@westhamunited.co.uk>
Subject: Re: RE: FW: RE:

1. Inaccurate. Full capacity for example.

[REDACTED] that is YOUR WORDING as you supplied for the last line because YOU supplied it I have reflected it where 60k was as you asked me to remove 60k!

2. Disappointed.

Whilst you might think it unhelpful, it is Karren's quote and reflects her feeling which we have toned down as it did say very which is true – it's not really a point of contention and if this is all we now debating as we've made EVERY SINGLE OTHER POINT you've requested perhaps you would agree it's not really justification to say we haven't agreed joint comms!

[REDACTED]

On 16 Aug 2016, at 13:20, [REDACTED] <[REDACTED]@westhamunited.co.uk> wrote:

Please clarify what is unhelpful and inaccurate?

From: [REDACTED]@newham.gov.uk
[mailto:[REDACTED]@newham.gov.uk]
Sent: 16 August 2016 13:17
To: [REDACTED] <[REDACTED]@westhamunited.co.uk>
Cc: [REDACTED]@newham.gov.uk; [REDACTED]
<[REDACTED]@westhamunited.co.uk>; [REDACTED]
<[REDACTED]@westhamunited.co.uk>; [REDACTED]
<[REDACTED]@westhamunited.co.uk>

Subject: Re: FW: RE:

█

This is inaccurate and unhelpful. We cannot agree to this.

Our failure to agree joint Comms as discussed on Thursday is noted.

█

On 16 Aug 2016, at 13:14, █ <█@westhamunited.co.uk> wrote:

See below final proposed – all changes re 60k as requested (save the one KB ref already explained) , removes very ahead of disappointed and removes further line re SAG you didn't like, adds line as you requested at bottom and alters messaging to reflect that line in all other points where 60k was referenced

Below is final please confirm by return ASAP as to whether you are willing to sign this off

The Safety Advisory Group responsible for licensing the London Stadium have set Bournemouth capacity at 57,000

*** All Season Ticket Holders, Club London Members and Claret Members who have already been allocated tickets in the ballot will be accommodated within the 57,000 capacity.**

*** At this time the Club is unable to release further tickets in the ballot to Claret Members, as had originally been planned, despite unprecedented demand for tickets.**

**Change from: The Safety Advisory Group responsible for licensing the London Stadium has formally
To:**

Following a meeting of the London Stadium Safety advisory Group, Newham Council has formally agreed to increase the working capacity of the London Stadium to 57,000 (from 54,000) ahead of the Club's first home Premier League match against AFC Bournemouth on Sunday 21 August, meaning the club will not be able to use the full **capacity of available seats in the stadium for this fixture.**

All West Ham United Season Ticket Holders, Club London

Members and Claret Members who have already been allocated tickets in the ballot for the game will be able to take their seats for the historic match, alongside Bournemouth's official allocation of away supporters.

Both of the opening two fixtures were hailed a resounding success by supporters and media commentators alike but the SAG has identified that standing in an all-seater stadium is dangerous and contrary to ground regulations.

The Club appreciates that many supporters across the country do stand at football matches, but London Stadium is licensed as an all-seater Stadium and persistent standing has posed a significant problem to many supporters, particularly young and disabled ticket holders.

SAG will continue to monitor the situation very closely and has noted that the Club has issued messages to supporters to remain seated throughout the game.

Vice Chairman Baroness Brady CBE said: "As a Board we must follow the guidance as set out by LSSAG to ensure more supporters are able to attend matches at our stunning new home.

"We are obviously disappointed that we have not been able to use the 60,000 seats in the stadium, but respect the decision of LSSAG and will work closely with them and with our supporters so that we are able to utilise **the full capacity** in the coming weeks.

"The SAG have identified that standing in an all-seater stadium is dangerous and that we must continue to communicate this to our supporters."

Joint-Chairmen David Sullivan and David Gold added: "We understand the traditions of football and that many supporters like to stand, but the reality is that the license is for all-seating. Therefore, we urge our supporters to watch the game from their seats."

The Club will continue to work with LS185, London Borough of Newham, the LSSAG and all relevant authorities and partners to operate at full capacity as soon as possible.

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West Ham United

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