# Consultation and Engagement Plan for Specified Infrastructure Works

# Introduction

This document outlines the consultation and engagement plan for the Specified Infrastructure Works within East Wick and Sweetwater. It focuses in particular on plans for:

- the upgrade of bridge H14;
- the development of bridge H16; and
- the realignment of the southern loop road passing over bridge L03 and along the western edge of Sweetwater ("N-S highways link").

The principle of bridge H14, bridge H16 and the N-S highways link was established by Legacy Communities Scheme (LCS) outline planning permission. This was granted in September 2012.

LLDC and its development partner East Wick and Sweetwater Projects Ltd are now intending to implement these elements of the outline permission. This plan therefore acknowledges that the principles of, and the strategic case for, the bridges and road realignment has already been approved. Consequently the focus of the consultation and engagement plan is the detailed design of the Specified Infrastructure Works.

This plan has been developed in accordance with the LLDC's code of consultation and as such all activity delivered will be proportional and appropriate to the stakeholder audience and acknowledges other consultation activity taking place and consultation fatigue.

The plan outlines the planning requirements, objectives of the consultation and engagement activity, keys messages relating to the proposals, proposed activity and timings per stakeholder group in relation to the plans.

During consultation on the LCS proposals the following highlights the key messages received at the time:

- Importance of ensuring links along the western edge and that there are through routes and connections.
- Western bridges- more detail is needed on improvements to connectivity brought by planned and proposed western bridges
- Lack of vehicular access south of White Post Lane is seen as important for bus routes/access

These comments can be seen in the LCS Statement of Participation

# **Objectives of this activity**

The objectives of the consultation and engagement activity will be to:

- Outline the strategic rationale for the works and the contribution to wider connectivity aspirations
- Acknowledge previous comments received from consultees
- Outline how the bridges fit within the Sweetwater neighbourhood and the timings for future consultation
- Outline the proposed designs and illustrate the proposed materials

- Outline the proposed construction method and mitigation measures to reduce disturbance to residents/businesses (if known)
- Develop an understanding of role of the bridges in the local and Park street hierarchy and likely number of trips
- Update on bus routes and highway adoption of the bridge
- Next steps and timings

Following the consultation, stakeholders should have an awareness and understanding of the proposals and have provided comments and feedback on the proposed design.

## Key messages

The following key messages will be used throughout the consultation and engagement and where possibly grouped under the themes of improving connectivity and access, ensuring inclusivity and encouraging sustainable travel:

- The proposed bridge and road changes allow LLDC and its development partner to deliver against its commitment to improve connections between Fish Island and the Park delivering against commitments within the LCS and the Local Plan.
- The bridges are stated as key local connections within the Local Plan and identified in site allocation 1.8
- The Local Plan states that connections across and into the area should be improved including through the provision of new bridges across the waterways.
- forms a key part of the Sweetwater neighbourhood, e.g. allowing connection to the proposed Sweetwater Primary School
- Will allow current and future residents to access the services, amenities and social and community infrastructure in QEOP and vice versa

# **Consultation and engagement activity**

The planned consultation and engagement activity has been spilt between stakeholder groups and is outlined below.

#### Statutory and technical

Period of activity: April to June 2016

Approach: One to one meetings or joint meetings as appropriate to be undertaken with the following stakeholders:

- TfL
- London Borough of Hackney
- London Borough of Tower Hamlets officers
- London Borough of Tower Hamlets Ward Councillors- Bow East
- CRT Planner
- Environment Agency
- Utilities providers (incl. Thames Water and Cofely)
- PPDT
- DRET

These meeting where possible will discuss all the proposed works and will focus on the proposed detailed designs and impacts or interfaces with each organisation.

The proposed designs will be presented and discussed at appropriate BEAP and QRP meetings.

Potential BEAP meetings are: 5<sup>th</sup> May or 25<sup>th</sup> May date to be discussed and agreed with Initial meeting held on 17<sup>th</sup> March 2016

Potential QRP date is 23<sup>rd</sup> May

Meetings with statutory undertakers should have regard to Annexure 7 of the LCS planning permission. For example:

- Canals and Rivers Trust
  - For development which overhangs CRT airspace, land or water (H14/H16) the applicant must enter into appropriate commercial agreement before such development commences.
  - For works within 15m of waterway, applicant advised to contact third party works engineer to ensure consents obtained and works compliant with CRT Code of Practice.
  - Agreement for construction affecting towpath.
- Environment Agency requirement for Piling Risk Assessment to demonstrate that chosen piling method does not increase the risk of near-surface pollutants migrating into deeper geological formations and aquifers.
- Thames Water expectation that any piling method statement will detail the type of piling to be undertaken and the methodology by which such piling will be carried out, including measures to prevent and minimise the potential for damage to subsurface water or sewerage infrastructure, and the programme for the works, and for the piling method statement to be drafted in consultation with the relevant water or sewerage undertaker.

#### Neighbouring landowners

Period of activity: April to June 2016

Approach: there have been discussions to date with the neighbouring landowners of Palm Lane in relation H16 and BV Investments and Constable Homes in relation to the upgrade of H14 these meetings will continue as the design and construction detail is progressed.

#### Tenants

Period of activity: Ongoing

#### H16- Vittoria Wharf

The footprint for H16 is on land owned by LLDC at Vittoria Wharf and at present is being occupied by tenants on short leases. The tenants are aware of the plans for the bridge but working closely with the LLDC Assets team bespoke engagement will need to be undertaken with these tenants.

The proposed approach is that letters will be issued to tenants updating on the plans and introducing the team. A dedicated session should be held with the tenants on the bridge designs and timings. It will be made clear that this session is design related and individual tenancy concerns etc will need to be discussed with the LLDC Park Assets team.

## Neighbouring residents- Omega Works

The closest residents impacted by H14 works are Omega Works like with Vittoria Wharf tenants a dedicated session is proposed and to be arranged with the Omega Works residents. The session would focus on the design, mitigation measures and resident concerns some they have previously raised. The session would be a weekday evening.

### General public

Period of activity: July

Approach:

Two drop in sessions will be held on a weekday late afternoon/early evening and a Saturday to ensure that the maximum number of people are able to attend. The sessions would deliver against the stated objectives. The drop in sessions will be open to all including local businesses, residents and other developers.

#### Groups and panels Period of activity: July

### Approach:

For these stakeholders the activity is focused on communicating the key messages, showcasing the designs and ensuring there is an awareness of what is proposed and the timings. There may be some elements of consultation and input and these need to be understood and developed with the team.

This engagement will take place via range of channels including:

## Hackney Wick and Fish Island Cultural Interest Group

The group meets on the second Friday of the month and is open to all local businesses and organisations. It is proposed that an update on the proposals is given at a meeting and if possible the update would promote the open drop in events. If possible this should link in with the wider Sweetwater consultation.

#### Park Panel

There are meetings on 9<sup>th</sup> May and 11<sup>th</sup> July. If possible the update would promote the open drop in events and should link in with the wider Sweetwater consultation.

#### Legacy Youth Voice

An evening session will be held with the Legacy Youth Voice design and planning sub group, this session should link in with the wider Sweetwater consultation.

## Feedback:

Feedback will be collected using the following methods:

- Paper feedback sheets
- Quick comment cards
- Post it notes on boards

# Other consultation

During the summer the following are likely to be live:

- Olympicopolis continuation
- Pudding Mill
- Sweetwater ZMP
- Hackney Wick Central post application

Coordination will need to be undertaken to ensure minimise confusion and consultation fatigue locally. This is especially important in relation to the Sweetwater ZMP consultation.

# **Communications**

A number of communications channels will need to be utilised to support the consultation these are:

- Online publicity
- Inclusion potentially in Park News
- Flyer
- Posters
- Eflyer through email networks
- Potential press in the local papers

A communications plan needs to be developed.

## Online

Information on the proposals will be included on the QEOP website and people will be able to comment via email.

# **Materials**

Outlined below is a list of core materials that will be needed to help deliver this consultation and engagement activity.

- Promotion materials
- Website content
- Exhibition materials
- Presentations
- Large scale maps
- Model (tbc) to help explain the level changes especially useful in relation to the Loop Road
- Crib sheet

## Exhibition material storyboard - to be developed

- Introduction
- Background planning situation, previous comments
- Strategic case/ wider role
- Street network and hierarchy
- The sites- opportunities, constraints
- Proposed designs
  - o H16
  - o H14
  - o Loop Road
- Proposed materials
- Mitigation measures
- Sweetwater relationship
- Timings
- Next steps

# Appendix

# Consultation and engagement schedule

Stakeholder group	Organisation	Name	Nature of	Areas to	Date	Location	Who
			engagement	cover			
Statutory and	TfL		Consultation 1-2-1				
technical			meeting				
Statutory and	London Borough of		Consultation 1-2-1				
technical	Tower Hamlets		meeting				
Statutory and	London Borough of		Consultation 1-2-1				
technical	Hackney		meeting				
Statutory and	CRT		Consultation 1-2-1				
technical			meeting				
Statutory and	Environment		Consultation 1-2-1				
technical	Agency		meeting				
Statutory and	PPDT		Consultation 1-2-1				
technical			meeting				
Statutory and	Utilities		Consultation 1-2-1				
technical			meeting				
Statutory and	DRET		Consultation 1-2-1				
technical			meeting				
Statutory and	QRP		Consultation				
technical			presentation at				
			panel meeting				
Statutory and	BEAP		Consultation				
technical			attendance at				
			meeting				
Neighbouring	Palm Lane		Consultation 1-2-1				
landowners			meeting				
Neighbouring	BV Investments		Consultation 1-2-1				
landowners	and Constable		meeting				
	Homes			ļ			
Tenants	Vittoria Wharfs		Drop in session for				
	tenants		tenants				

Local businesses, forums and general public	Hackney Wick and Fish Island CIG	Engagement- update at meeting	
Local businesses, forums and general public	Park Panel	Engagement- update at meeting	
Local businesses, forums and general public	Legacy Youth Voice	Engagement- update at meeting	
Local businesses, forums and general public	Omega Works residents	Engagement	
Local businesses, forums and general public	General public	Engagement drop in session	