



Level 10  
1 Stratford Place  
Montfichet Road  
London  
E20 1EJ

[REDACTED]

8 April 2013

**Ref: FOI 13-005**

Dear [REDACTED]

Thank you for your request for information, received on 7 March 2013. You asked us the following questions:

- 1) If your IT is not totally Outsourced then how many individual Staff – NOT whole/full time equivalents – are employed within your IT Department?**

There are 5 permanent staff in the IT and Information Services department

- 2) To which Company or Companies are the following areas of IT Outsourced:**

Infrastructure? Civica

Desktops/Laptops/Thin Clients? Civica

Systems Development / Applications Management? Civica for most applications although some business process application development may be through other companies for example the original supplier of the software package or if it is a hosted solution. In these cases Civica provide an applications management service taking calls from LLDC staff and liaising with the original application provider to resolve incidents and problems.

**(Can you please answer the questions 3 to 8, even if your IT is Outsourced)**

- 3) How many Desktops are in use?**

210

- 4) How many Laptops are in use?**

62

- 5) How many Thin Clients are in use?**

0

- 6) Which Server Platform(s) and Operating System(s) do you use?**

Windows XP, Windows 7, MS Server 2012

**7) How many Physical Servers are in use?**

15

**8) How many Virtual Servers are in use?**

29

**9) What is the name and job title of the most senior person in IT?**

Jim Wood - Director of IT and Information Services

**10) What is the name and job title of your Senior Information Risk Owner/Officer (SIRO)?**

Jonathan Dutton, Executive Director of Finance and Corporate Services

This information is accurate as of March 2013.

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If you are unhappy with our response to your request and wish to make a complaint or request a review of our decision, you should write to:

Executive Director of Finance and Corporate Services  
London Legacy Development Corporation  
Level 10  
1 Stratford Place  
Montfichet Road  
London  
E20 1EJ

Please note: complaints and requests for internal review received more than two months after the initial decision will not be handled.

If you are not content with the outcome of the internal review, you may appeal directly to the Information Commissioner at the address given below. You should do this within two months of our final decision. There is no charge for making an appeal.

Further information on the Freedom of Information Act 2000 is available from the Information Commissioner's Office:

Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Telephone 08456 30 60 60 or 01625 54 57 45

Website [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely



FOI Co-ordinator  
London Legacy Development Corporation