

Good Growth Hub – Frequently Asked Questions

1. What is the contract length for the opportunity?

The GGH service provider will be issued a license to occupy the GGH space for 8 years at a peppercorn rent. In exchange, the service provider will be responsible for the operation and facilities management of the GGH in line with the requirements set out in the license to occupy. In addition, the service provider will be responsible for the management and delivery of the GGH services as set out in the contract.

2. To what extent will the space be fitted out?

It will be fit out to CAT B standard. We will aim to provide a basic furnished space including lighting, heating and furniture (including desks, chairs, tables, sofas), basic audio/visual equipment for the training space, basic kitchenette.

3. How much funding is available over the 8-year contract?

The LLDC contribution will be £1.3M over 5 years. There will be a match funding target set for the service provider at £650K over 5 years. The service provider will be required to work with the LLDC and GGH Board to raise funding for delivery of the GGH Service from years 6-8. Fundraising targets will be set from year 3.

4. Are you looking for consortium or partnership bids?

Due to the breadth of the service provider requirement, we do not envision one organisation will be able to carry out the role alone. Therefore, we are looking to appoint one lead provider with multiple delivery partners. There is not a limit to the number of delivery partners a lead provider can appoint.

5. How will performance be managed?

Performance will be managed using key performance indicators and project deliverables. The service provider will report to the LLDC and GGH Board on progress throughout the year to ensure yearly targets are met.