

Queen Elizabeth Olympic Park

Safety on the Park



Queen Elizabeth Olympic Park is a free, public park that is open 24/7 and built with community safety in mind. That is why we have welcomed millions of visitors to the Park since 2014, visiting our world class venues, spending their time walking, running or cycling across the Park, or just reading a good book when the sun is out.

The Park was the first in the UK to achieve **Secure by Design accreditation** and in our latest survey, 91% of visitors rated their personal safety around the Park as 8 out of 10 or more.

Levels of crime on the Park are very low but we want to make sure you know about the safety measures we have in place so that if you ever find yourself lost, or want to speak to somebody about unusual behaviour, you know how we can help you. Helpful personal safety information from the police can be found **here**.

WiFi is available across the Park

Visitors have access to free WiFi across the Park, including inside many of its venues, so you can stay in touch with friends and family when you're visiting us.



To sign into the Park's free WiFi, simply select it from the list of available networks. You will then be asked to provide your name and email address as part of a short registration process.



24/7 CCTV and Security Patrols

In order to prevent crime and encourage safety, there are more than 150 CCTV cameras in use which provide comprehensive coverage across the Park, together with regular patrols by uniformed security staff. The cameras are monitored 24 hours a day, 365 days of the year from our security operations centre.

Should you need to contact security immediately to report an incident, gain assistance, or alert us to suspicious activity, please call **0300 2012 222**. This number is also listed on the maps displayed throughout the Park. In an emergency always dial 999 first.

Lit routes and numbered lampposts

Most routes around the Park are well lit and the majority of lampposts have a unique number on them. If you get lost or need help, contact the security team on **0300 2012 222** and let them know the number on the lamppost nearest to you so that they can find you easily.

If you are planning to be in the Park after dusk then it is worth planning your route in advance, as some areas in the north Park are deliberately less well-lit at night to promote biodiversity habitats. We also recommend letting people know where you are going and the route you are taking.



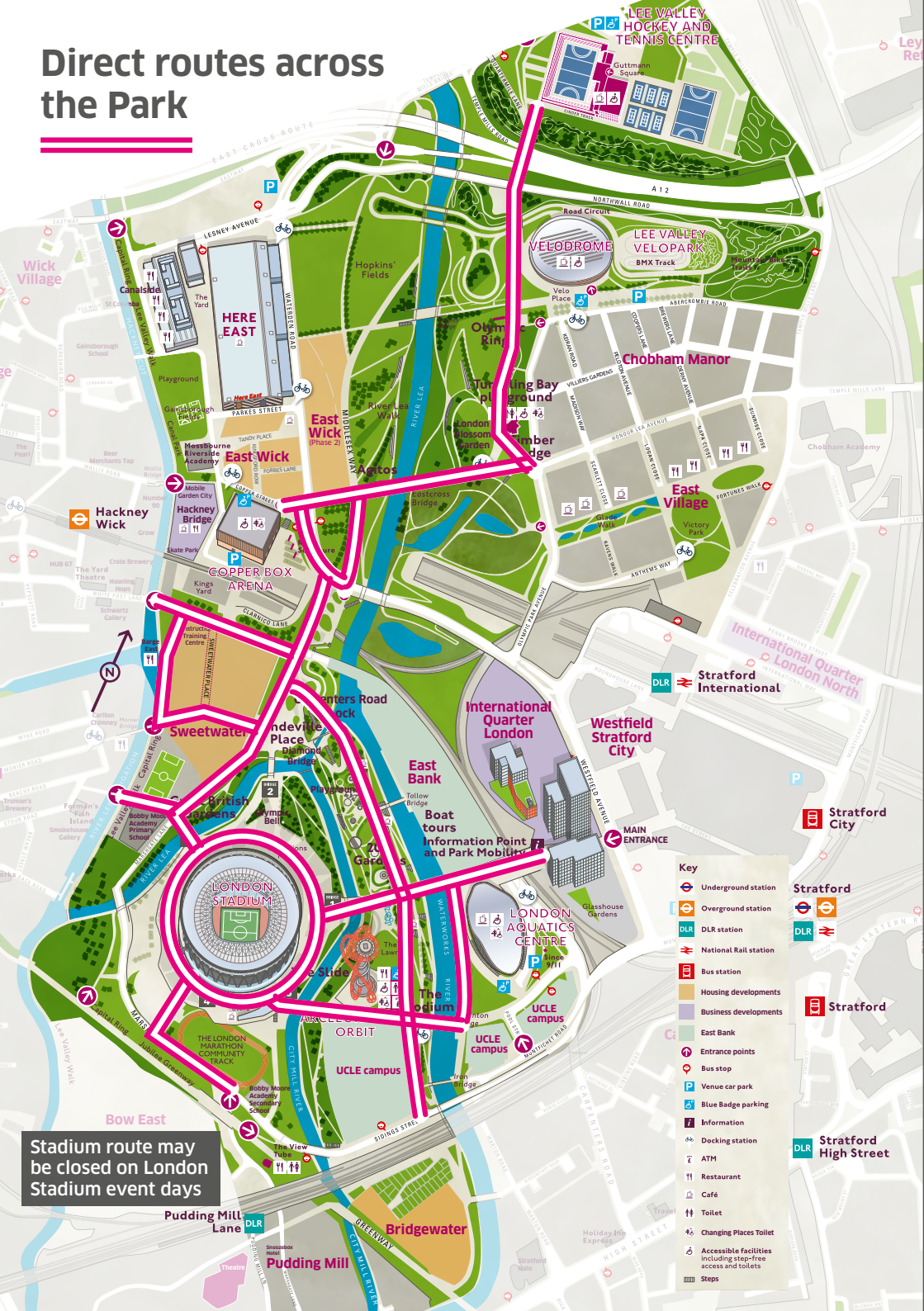
Visitor information page

With lots of construction around the Park and major events taking place in our venues, routes can be changed or altered. To stay up to date with the latest developments, including how diversions might affect your preferred route, please take a moment to look through our visitor information page on the Park's website.



The Information Point (located at the entrance to the south of the Park by London Aquatics Centre) is open from 1100-1600. Toilets at the Timber Lodge and The Podium are usually open from 1000-1700 each day and longer at weekends and holiday periods. However, please check the website before you visit for the latest information.

Direct routes across the Park



Stadium route may be closed on London Stadium event days

- Key**
- Underground station
 - Overground station
 - DLR station
 - National Rail station
 - Bus station
 - Housing developments
 - Business developments
 - East Bank
 - Entrance points
 - Bus stop
 - Venue car park
 - Blue Badge parking
 - Information
 - Docking station
 - ATM
 - Restaurant
 - Café
 - Toilet
 - Changing Places Toilet
 - Accessible facilities including step-free access and toilets
 - Steps

- Stratford**
- Stratford City
 - Stratford High Street



What 3 words app

Whether you are on the Park or elsewhere, downloading the what3words app is an easy way to identify precise locations making it easier to meet up with people or, if necessary, informing emergency services of where you are. The app allocates unique, randomly assigned 3 words to every 3m square across the world and is recognised by 80% of the UK's emergency services.

Visit [what3words.com](https://www.what3words.com) for more information.

The Safety of Women and Girls on and around Queen Elizabeth Olympic Park

The London Legacy Development Corporation wants to hear from women and girls who use the Park and wider area to understand any safety concerns and improve their experience.

The survey is open until 23:59 on Monday 6 December 2021 and can be found here saferspacesltdcmapp.commonplace.is

Please note that this consultation is not for the purpose of reporting crime. To report a crime please contact the police on 999 (emergency) or 101 (non-emergency).

Thank you for visiting Queen Elizabeth Olympic Park. We hope you enjoy your visit and we look forward to welcoming you again soon.

If you have any questions or would like to contact us about our security measures, please contact:
customerservices@queenelizabetholympicpark.co.uk